### 1. MERCHANDISE/SERVICES

- a. Vendors must obtain any business permits or licenses required by law and must be able to provide proof of such documents upon request.
- b. The SFSS reserves the right to limit the sale of similar merchandise to two vendors, and may restrict the total number of student vendors. The SFSS reserves the right to restrict the sale of goods that are already being provided to the student body by other SFSS or SFU services (such as food products).
- c. All goods and/or services to be sold and/or promoted must be disclosed at the time of booking. It is the vendor's responsibility to notify the SFSS of any changes to merchandise or service prior to vending date. All changes are subject to approval by the SFSS.
- d. Vendors may NOT loan or sell their table to another vendor.
- e. Vendors MUST attend their table by noon, or notify us by email. Non-attendance without notification may result in cancellation.
- f. Vendor permits will not be authorized for the sale, promotion, or advertisement of goods and/or services that promote violence, discrimination, or exploitation in their production process (as defined by AP-15 and AP-32). All merchandise and/or services must be legal as defined by provincial and federal laws and the vendor must have the legal right to sell and/or promote them.
- g. Neither the SFSS nor Simon Fraser University will be held responsible for any damage or theft of any equipment or merchandise. Vendors should not leave their equipment or products at the vending site overnight.

### 2. VENDING SPACE

- a. The vending fee includes one eight-foot table. A second table may be rented for a \$5 fee; however set-up must be contained with the 10 foot x 10 foot space, as shown:
- b. All sales activities must be confined within the rented 10 foot x10 foot space. <u>Vendors may not solicit business outside their</u> <u>designated area</u>, or call out aggressively to students. Failure to respect these guidelines are grounds for immediate cancellation.
- c. Racks or other display equipment must be freestanding and stable. Vendors must not attach anything to university walls, glass, art or displays.
- d. Vendors may not re-locate their designated vending space without prior permission from the SFSS.
- e. All items on daily sale vendor tables must be removed from tables (and surrounding space) at the end of each day.
- f. Tables A to D cannot accommodate a second table, due to Burnaby Fire Department restrictions.

### 3. SAFETY REGULATIONS

- a. No tables shall be erected in front of any doorway, ramps, fire equipment, elevators, lockers, alarms, or vending machines.
- b. Equipment shall not be left in the vending area on weekends.
- c. Extension cords must be taped down for their entire length. Vendors must not use tape that will leave residue behind.
- d. Fire regulations prohibit open flames, such as candles.

### **4. VENDING FEES**

- a. Vending rates are subject to change without notice.
- b. Fees must be paid in full at the time of booking. The SFSS will not reserve space without payment.

# **5. VENDOR CANCELLATIONS & REFUNDS**

- a. The SFSS requires five business days notice of cancellation to obtain a refund. The vending fee will not be refunded if a vendor cancels in under five business days.
- b. An administration fee of 10% or \$25 (whichever is less) will be applied to all cancellations that are eligible for a vending fee refund.

# **6. CUSTOMER REFUNDS**

a. Vendor's policy for customers' right to refunds or credit must be clearly displayed.

### 7. PERSONAL INFORMATION PROTECTION ACT

a. The personal information you provide in this Vendor Application Package will be used solely for the SFSS Vending Program. By providing it, you give the Simon Fraser Student Society consent to use this information in this way only. This information will be kept confidential and will not be sold or traded to any other organization. If you do not consent to this, please refrain from providing us with your information

Failure to comply with SFSS, SFU, Burnaby, or any government laws, by-laws, regulations, policies, rules, or anything written in the Term & Conditions may result in immediate cancellation of vending permit and jeopardize future participation in the vending program.



# Simon Fraser Student Society

## **Vendor Information & Procedures**

### **APPLICATION PROCESS**

SFU operates on a tri-semester system; therefore, the SFSS offers Fall, Spring, and Summer vending fairs. Tables can be reserved before the semester begins and/or during the current semester.

The booking calendar is available online in advance of the semester. Interested vendors must complete the booking process online through the sfss.ca website before the intended vending date.

The SFSS will assign tables according to the days and locations requested on the booking calendar. In the case of conflicting applications, whatever vendor pays first will receive the requested table. After the application has been processed and tables assigned, the SFSS will notify each vendor of dates and locations. Payment for all days is required immediately upon notification as the tables are not confirmed until payment is received. First time vendors will only be permitted to book one week.

Vendors may also choose to book for the whole semester before it begins. One month before the intended semester, vendors may apply online for all the dates they wish to vend. Please note that we only allow two vendors of the same product to have a table on the same day. We will assign the tables accordingly and notify the vendors before the semester begins. If there is a high demand for certain dates, we may only allow vendors to vend for half of the semester rather than the whole semester.

### **LOCATION OF VENDING TABLES**

Vending is located on the third floor in the South and East Concourse of the Academic Quadrangle (AQ), at SFU's Burnaby campus (see Vendor Map). There are 10 spaces available for reservation in the AQ. Each space is 10 x 10 feet and comes with one 8-foot table. A maximum of one extra table can be rented from the SFSS for a fee of \$5 plus tax.

#### TIMES

Vending takes place year-round, Monday to Friday, except when pre-empted by other large events, semester breaks and holidays. Vendors can set their own hours, but the concourse is busiest from 9:30 a.m.- 4:30 p.m.

### **VENDOR DISTINCTIONS & DEFINITIONS**

Different types of vendors are given different rates. Below is a list of the different distinctions and their definitions:

Ad Campaigns Span multiple locations either simultaneously or consecutively, promote products/services of a company with significant impact in their market.

Contract Sales Vendors whose purpose is to register new clients for a contract program, such as cell phones, credit cards, subscriptions, or banking.

Small Business Independently owned and operated, has a small number of employees (rule of thumb is 10 or less), low volume of sales, small amount of

assets and/or limited impact on the market.

Large Business Employs a larger number of employees (rule of thumb is 10 or more), high volume of sales, large amount of assets, dominant in its field of

operation, and/or has a significant impact on the market.

Craft A business where all items are handcrafted by the vendor. Items are determined as craft if the starting materials are significantly altered

or enhanced by the vendor and/or the handcrafted components functionally or aesthetically dominate any commercial components.

Non Profit An organization whose primary objective is to support an issue or matter of private interest or public concern for non-commercial purposes,

without concern for monetary profit.

SFSS Student Currently registered at SFU and is the **primary owner and operator of the business**. A student enrollment record must accompany the vendor

application and proof of business ownership must be submitted upon request.

The vending fee varies depending on the type of business and merchandise and/or service being sold and/or promoted. The rates below includes one 8 foot table, but do not include tax. Summer rates are 25% less than Fall & Spring. \* If an SFSS student is promoting something that is non-company related (ie. club activities), the fee is reduced to \$5 plus tax.

		Ad Campaign	Contract Sales	Large Business	Small Business	Craft	Non Profit	SFU Student
	Sales	\$200	\$150	\$120	\$60	\$35	\$15	\$15
	Promo	\$200		\$100	\$45		\$10	\$10

#### **PAYMENT**

Payment is due after the vendor has been notified, as the table is not confirmed until payment is received. Payment can be made either by cash, debit card, credit card, or cheque (post-dated cheques will not be accepted). We also accept payment over the phone.

### **CANCELLATIONS**

The SFSS requires 5 business days notice of cancellation to obtain a refund. The vending fee will not be refunded if a vendor cancels in under 5 business days. Please note that an administration fee of 10% or \$25 (whichever is less) will be charged for **all** cancellations eligible for a refund.

### **SPECIALS**

If a vendor books one full week, from Monday to Friday, the Friday is free. This offer is not applicable when a full week (Mon-Fri) cannot be booked, ie. in a week with a statutory holiday.

#### PARKING

Daily parking passes can be purchased for \$7 plus tax from the SFSS General Office at the time of booking. The rate of a daily vendor pass is significantly less expensive than purchasing a pass from the parking meter.

#### LOADING

The most convenient loading zone is located in Strand Hall receiving area. This loading bay has a flat walking path that leads to the 3rd floor East Concourse of the AQ. If, for some reason, this loading bay is not available, an alternate loading bay is located in the Art & Social Sciences 1 building (ASSC1). Please refer to the Vendor Map for locations.