

simon fraser **student society**



2017 GENERAL MEMBERSHIP SURVEY RESULTS

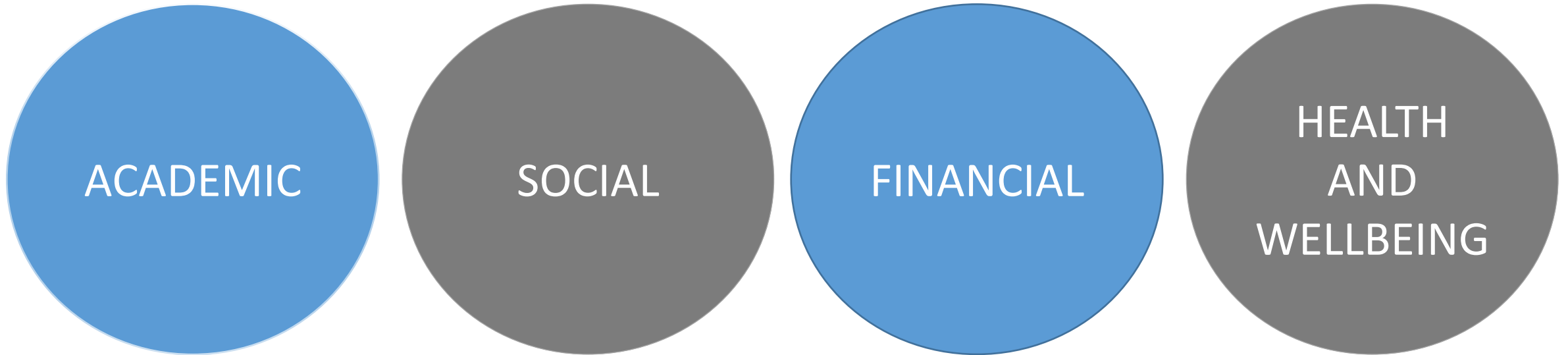
PURPOSE

PURPOSE

- To fulfil Strategic Objective 1.3:
 - Identify and assess emerging member needs.
- Repeat annually (second general membership survey)
- Compare annual responses

QUESTIONS

- Four sections:



- Three questions and one comment box (feedback) per each section

PURPOSE

RESPONSE

RESULTS

RECOMMENDATION

RESPONSE

RESPONSE

2647

TOTAL COMPLETED RESPONSES

Day 1:

- Tabling
- Social Media
- **Total: 83**

Day 2:

- Tabling
- Social Media
- Clubs Newsletter
- **Total: 91**

Day 3:

- Tabling
- Mass e-mail (all SFSS members)
- **Total: 1564**

Day 4:

- Tabling
- Social media contest (47 entries)
- **Total: 190**

Day 5:

- Tabling
- DSU Newsfeed
- **Total: 190**

Days 6/7 (Weekend):

- **Total: 64**

Day 8:

- Tabling
- **Total: 50**

Day 9:

- Social media Contest (55 entries)
- Tabling
- **Total: 21**

Day 10:

- Tabling
- **Total: 21**

Day 11:

- Tabling
- **Total: 5**

Day 12:

- Tabling
- **Total: 98**

Day 13/14:

- Tabling
- DSU Newsfeed
- **Total: 47**

PURPOSE

RESPONSE

RESULTS

RECOMMENDATION

RESPONSE

Day 1:

- ! Tabling
- ! Social Media

Day 2:

- ! Tabling
- ! Social Media
- ! Clubs Newsletter

Day 3:

- ! Tabling
- ! Mass e-mail (all SFSS members)

Day 4:

- ! Tabling
- ! Social Media Contest #1 (476 entries)

Day 5:

- ! Tabling
- ! DSCU Meeting

Day 6:

- ! Tabling

Day 9:

- ! Social Media Contest (55 entries)

Day 10:

- ! Tabling

Day 12:

- ! Tabling

Day 13/14:

- ! Tabling
- ! SU Newsfeed

10.77%

OF UNDERGRADUATE POPULATION

PURPOSE

RESPONSE

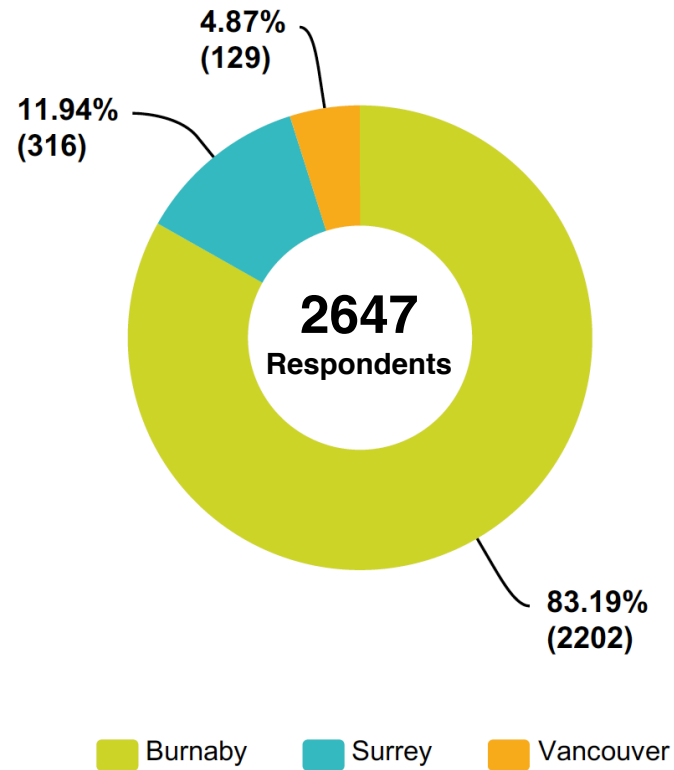
RESULTS

RECOMMENDATION

RESULTS

ACADEMIC

Q1: Which campus do you spend majority of your time at?

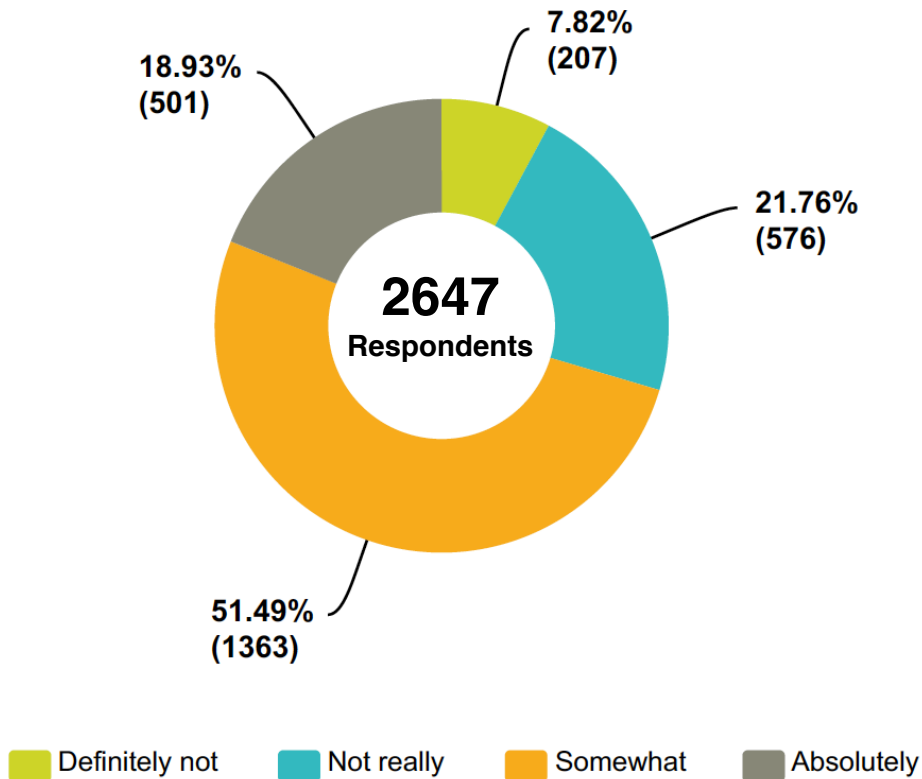


1. Burnaby

2. Surrey

3. Vancouver

Q2: I have access to sufficient and appropriate study space on campus



1.Somewhat

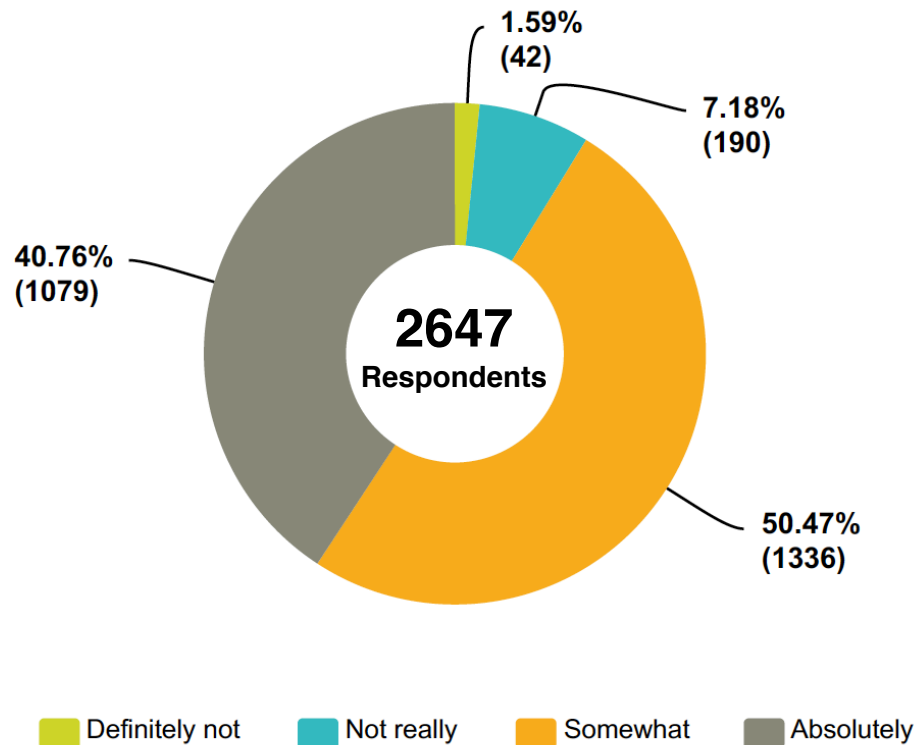
2.Not Really

3.Absolutely

4.Definitely Not



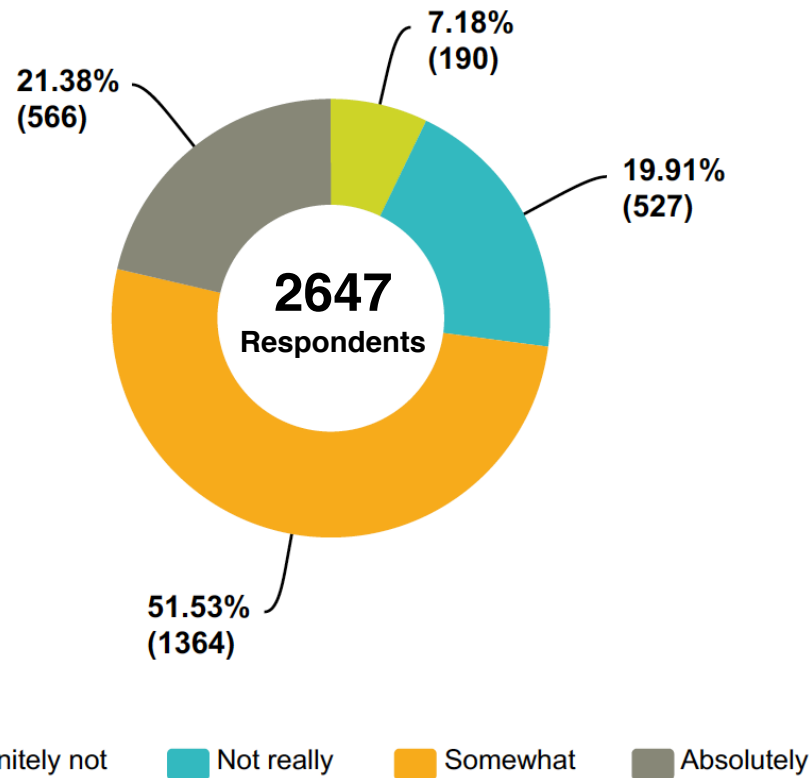
Q3: I have the necessary tools and resources to complete my studies



- 1.Somewhat
- 2.Absolutely
- 3.Not Really
- 4.Definitely Not



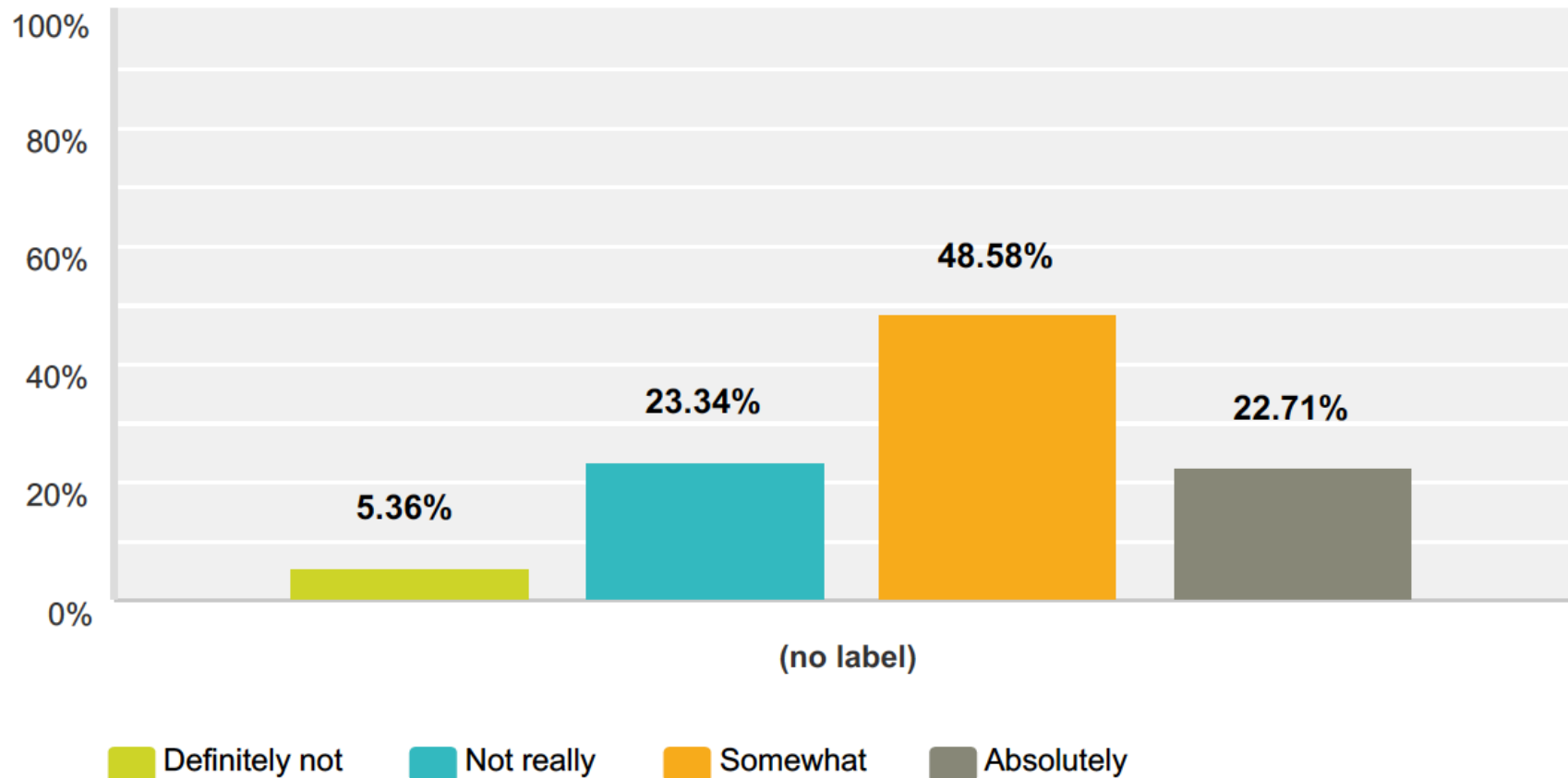
Q4: I have sufficient access to the courses required to complete my degree in a timely fashion



- 1.Somewhat
- 2.Absolutely
- 3.Not Really
- 4.Definitely Not



Q4: I have sufficient access to the courses required to complete my degree in a timely fashion



317
Surrey Student
Responses

PURPOSE

RESPONSE

RESULTS

RECOMMENDATION

Q5: Any comments on how we can help improve your academic conditions on campus?



Study Space



Course Availability



Library



Computer Labs

PURPOSE

RESPONSE

RESULTS

RECOMMENDATION

Q5: Any comments on how we can help improve your academic conditions on campus?



Study Space

632 Respondents:

- Outlets or charging stations
- Quiet space
- Group study space
- Surrey space
- Improve Vancouver campus

- “There should definitely be more study areas built throughout the campus. I know there has been significant process since I first came here in 2012 but there is still more progress that needs to be made. This would include quiet seating areas with plug outlets.”

Q5: Any comments on how we can help improve your academic conditions on campus?



Course Availability

418 Respondents:

- Summer courses
 - Engineering Science course availability
 - Better registration system
 - Better academic advising
 - Improve wait list requirements
- “More flexible course selection; I often found I was unable to take the courses that I wanted due to poor course scheduling (eg. overlapping times) and was left with little choice in what courses I could take”

Q5: Any comments on how we can help improve your academic conditions on campus?



Library

70 Respondents:

- Longer hours
 - Better resources
 - Workshops - "How to study"
 - Software diversity and off campus accessibility
 - Affordable textbooks (available to scan)
- “As for tools and resources, while the library is helpful, the guidance for specific projects are very lacking, the instructions that instructors give are simply not enough most of the time.”

Q5: Any comments on how we can help improve your academic conditions on campus?



Computer Labs

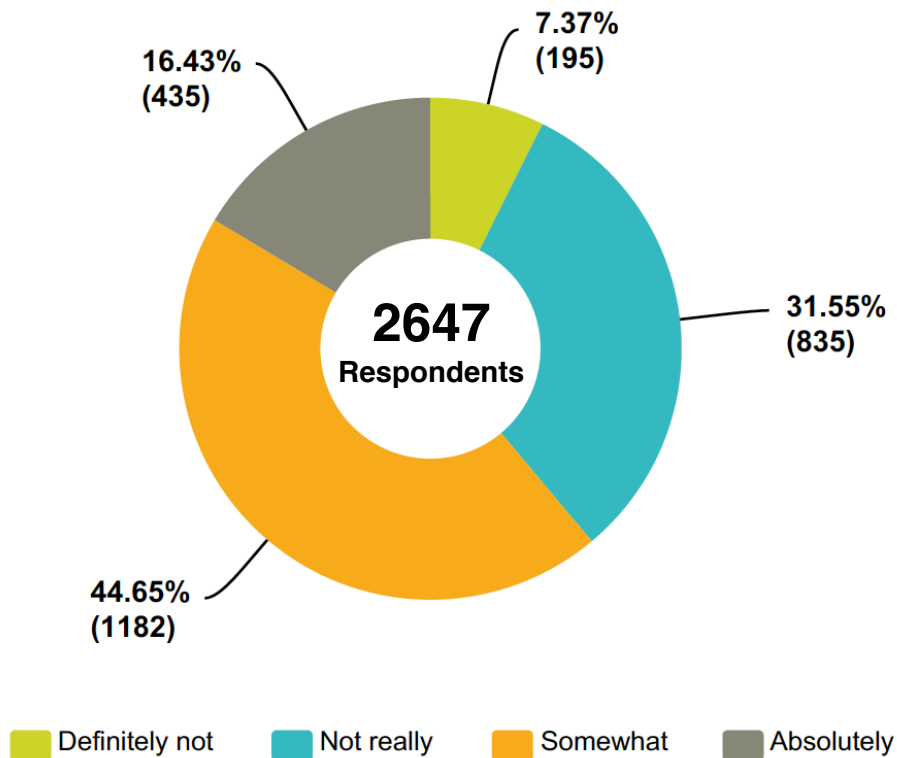
34 Respondents:

- Better WiFi
- Cleaner space
- Availability

- “We need more computer labs. I can't get work done sometimes because the computer labs are too full or too noisy”

SOCIAL

Q6: It is easy for me to find and connect with other students



1.Somewhat

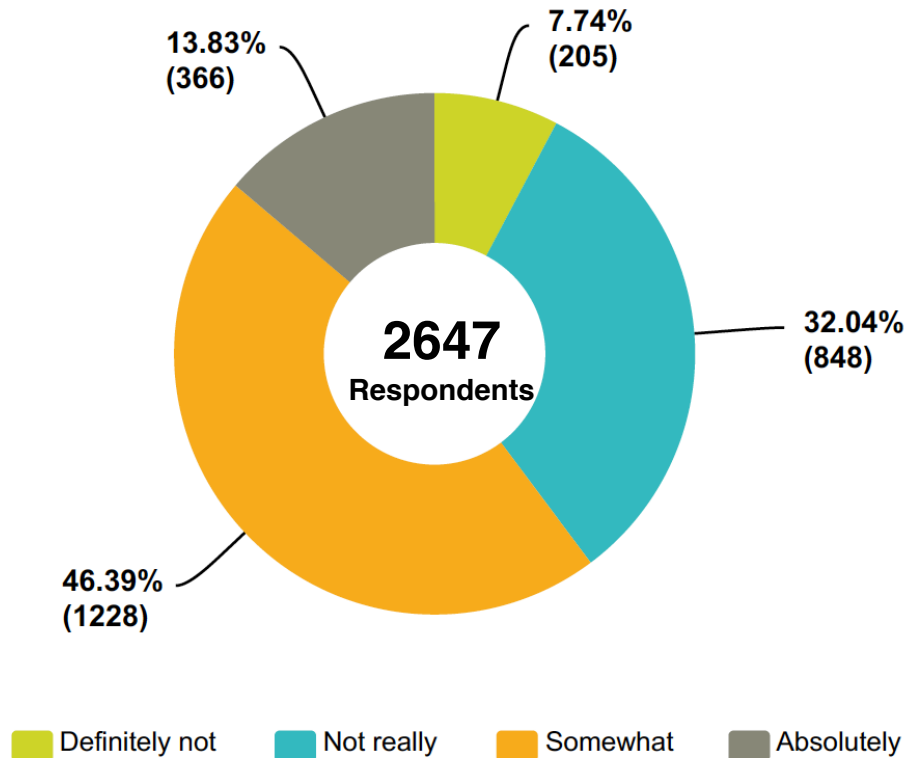
2.Not Really

3.Absolutely

4.Definitely Not



Q7: I am well informed about social activities on campus



1.Somewhat

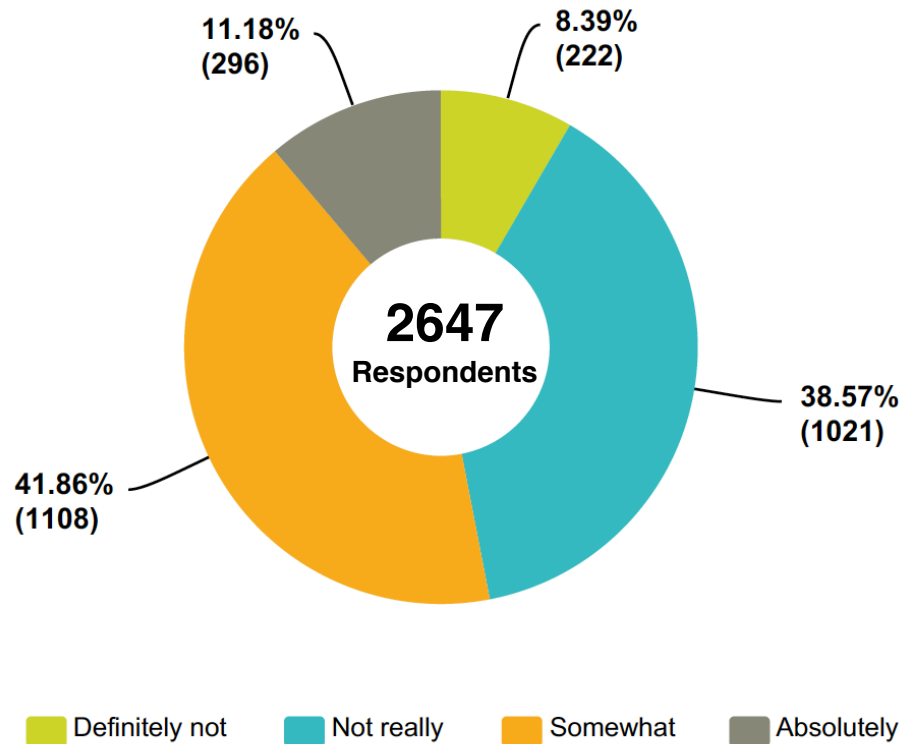
2.Not Really

3.Absolutely

4.Definitely Not



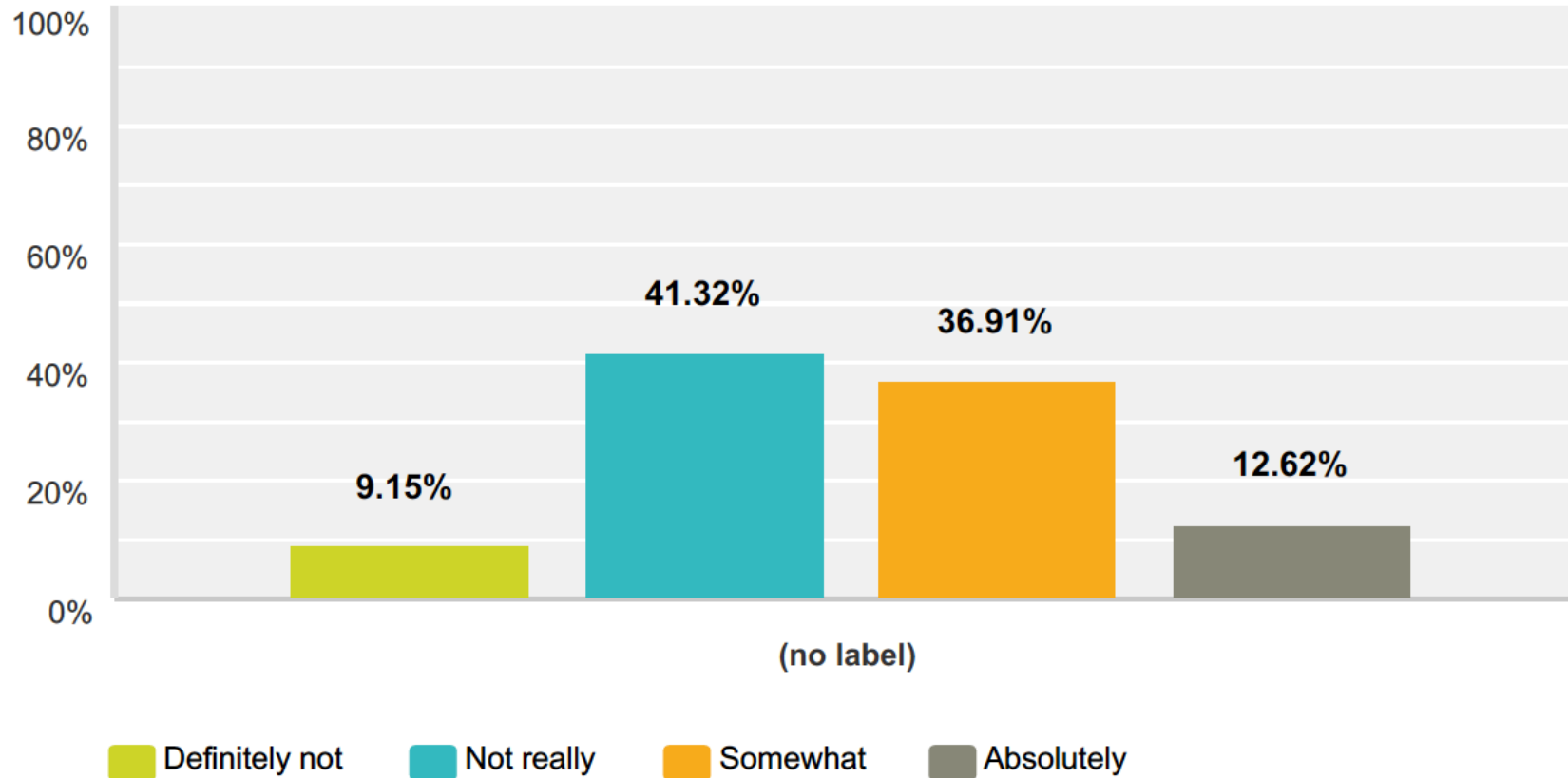
Q8: There are interesting things for me to do on campus



- 1.Somewhat
- 2.Not Really
- 3.Absolutely
- 4.Definitely Not



Q8: There are interesting things for me to do on campus



317
Surrey Student
Responses

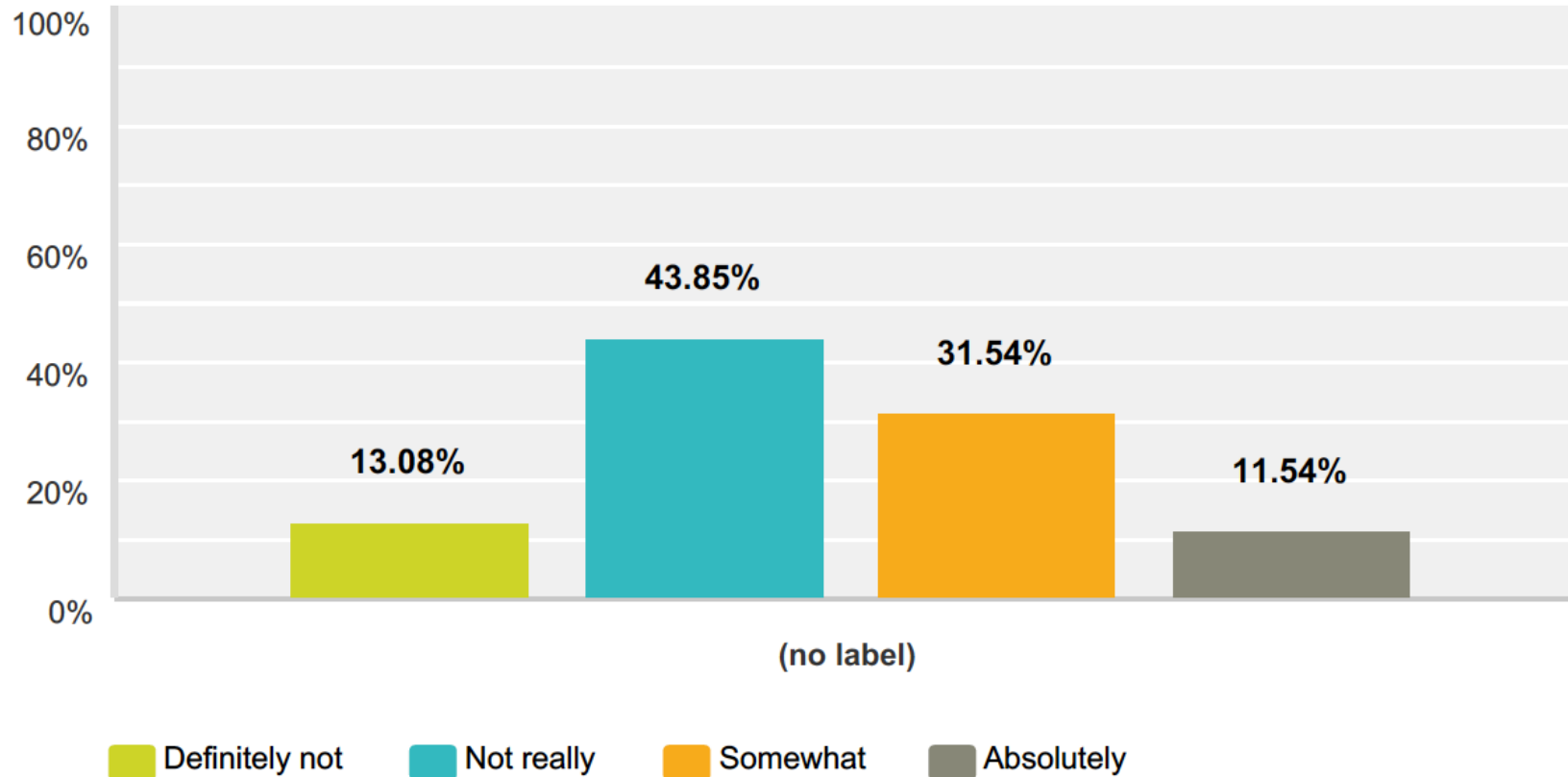
PURPOSE

RESPONSE

RESULTS

RECOMMENDATION

Q8: There are interesting things for me to do on campus



130
**Vancouver Student
Responses**

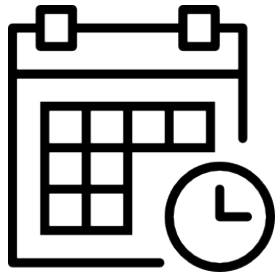
PURPOSE

RESPONSE

RESULTS

RECOMMENDATION

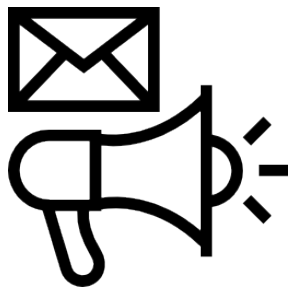
Q9: Any comments on how we can help improve your social conditions on campus?



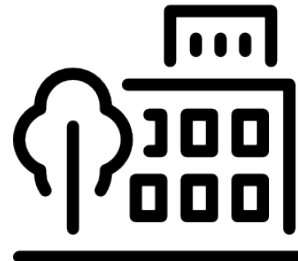
Events



Club/SU Support



Advertising



Other Campuses

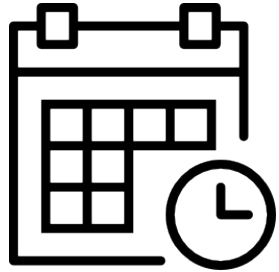
PURPOSE

RESPONSE

RESULTS

RECOMMENDATION

Q9: Any comments on how we can help improve your social conditions on campus?



Events

304 Respondents:

- Free
- Fun
- Sports
- Concerts
- Games (video games and board games)
- School spirit
- For mature students

- “Please ask the student unions in person for their input of what type of events they would like the SFSS to hold.”
- “There should be more events on campus to build a sense of community. It can be isolating when there is a lack of social events and when you don't spend time with other students.”

Q9: Any comments on how we can help improve your social conditions on campus?



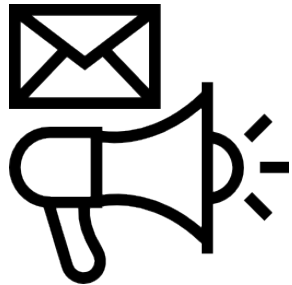
Clubs/SU Support

110 Respondents:

- General support
- Funding
- Accessible club directory
- Training for executives
- Greek Life

- “It's hard to get any information from clubs or events without having a Facebook account. I don't have one, and it made coordinating club meets and places very hard...and I gave up.”
- “Is there a unified place where a student can find info regarding events and clubs that students can join?”

Q9: Any comments on how we can help improve your social conditions on campus?



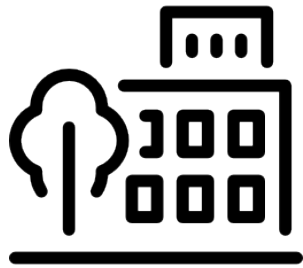
Advertising

120 Respondents:

- Email
- Social Media
- Posters
- Newsletters
- Calendar

- “Advertise events more, I miss a lot of ones that I would go to because I don't know about them before its over.”
- "A newsletter with all the activities available would be great.”

Q9: Any comments on how we can help improve your social conditions on campus?



Other Campuses

25 Respondents:

- More events at both Vancouver and Surrey campuses
- More resources and events at Woodwards
- “Woodwards campus is constantly forgotten about and there are few resources and events there.”
- “Vancouver campuses are very divided and cliquey. Although there are interdisciplinary classes, there is little crossover so a truly inclusive formal or celebratory night would be good.”

Q10: What interests you?

- 
1. Music
 2. Games
 3. Fitness
 4. Art
 5. Electronic/Tech
 6. Animals
 7. Volunteer
 8. Jobs
 9. Fair
 10. Concert
 11. Sports
 12. Movie
 13. Anime
 14. Free
 15. Food
 16. Crafts
 17. Travel
 18. Cooking
 19. Singing
 20. Theatre
 21. Fashion

PURPOSE

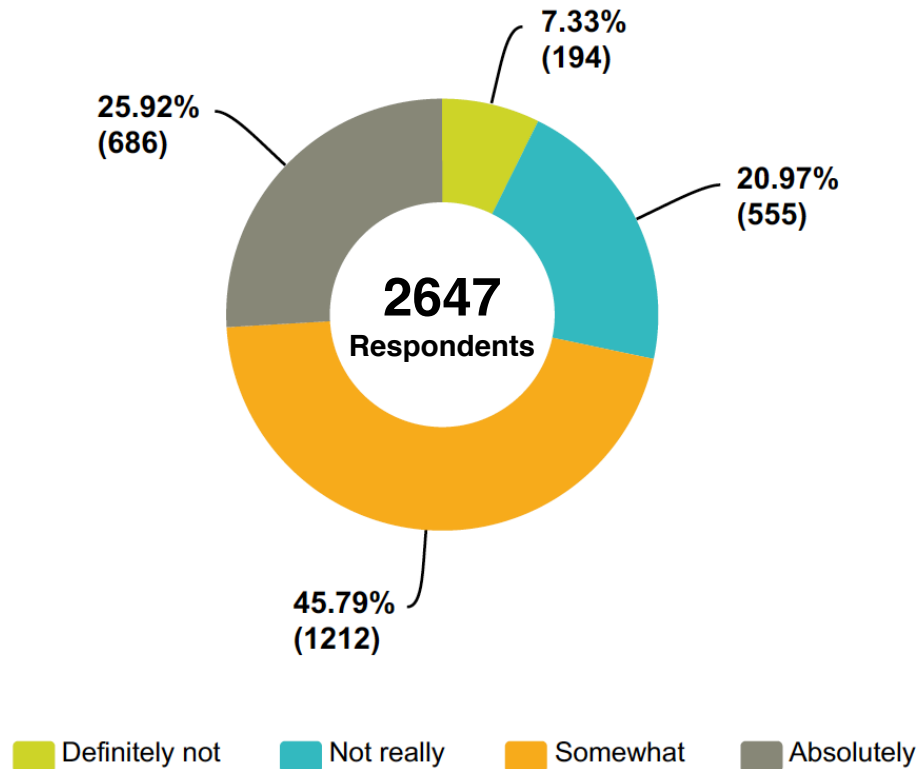
RESPONSE

RESULTS

RECOMMENDATION

FINANCIAL

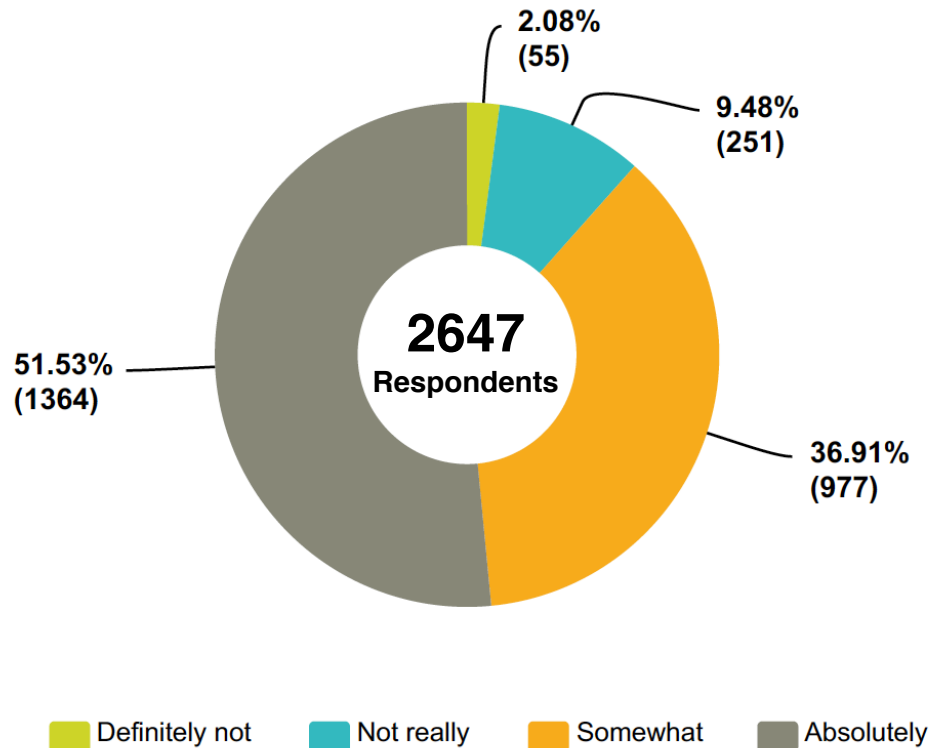
Q11: I have access to the financial support (loans, bursaries, and scholarships) I need to complete my studies



- 1.Somewhat
- 2.Absolutely
- 3.Not Really
- 4.Definitely Not



Q12: I have enough financial resources to meet my basic needs (food, shelter, clothes, transportation, etc.)



1. Absolutely

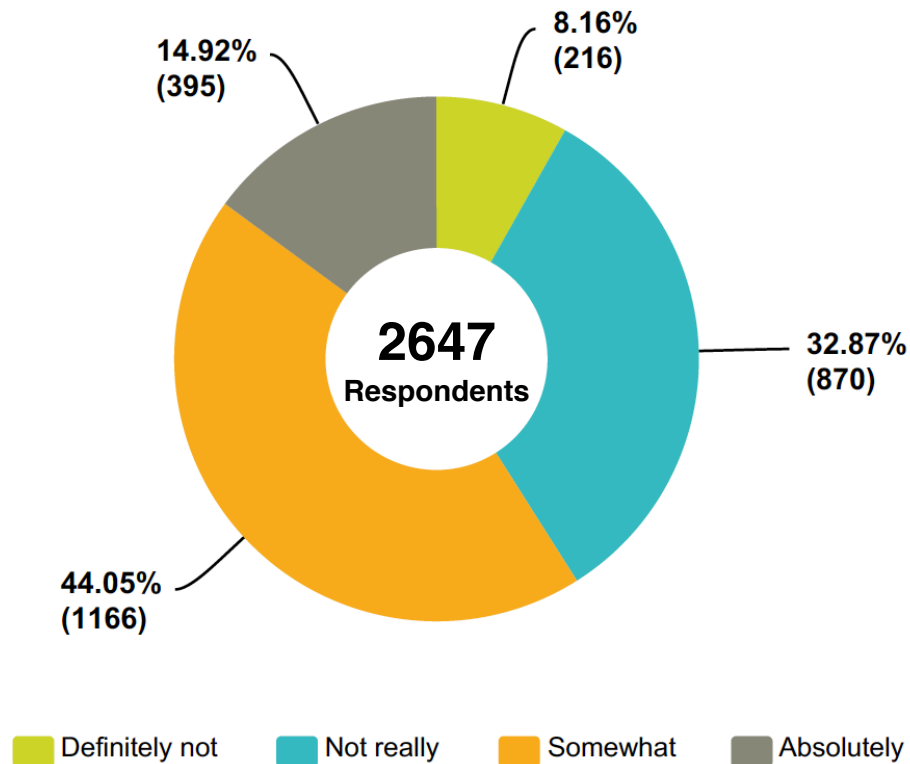
2. Somewhat

3. Not Really

4. Definitely Not



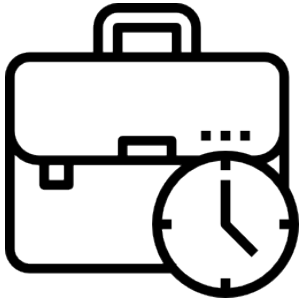
Q13: I have access to job opportunities on campus



- 1.Somewhat
- 2.Not Really
- 3.Absolutely
- 4.Definitely Not



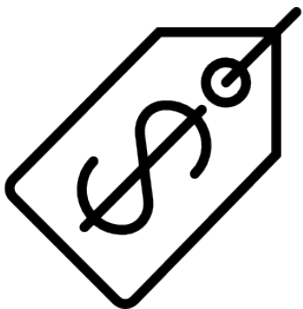
Q14: Any comments on how we can help improve your financial conditions on campus?



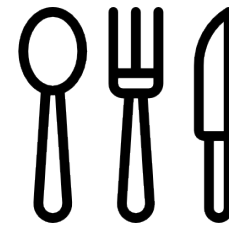
Job Opportunity



Monetary Support



Reduced Fees



Affordable Food

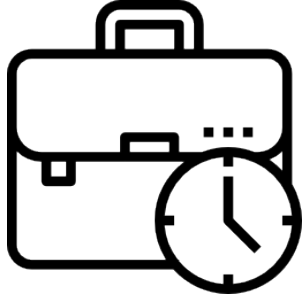
PURPOSE

RESPONSE

RESULTS

RECOMMENDATION

Q14: Any comments on how we can help improve your financial conditions on campus?



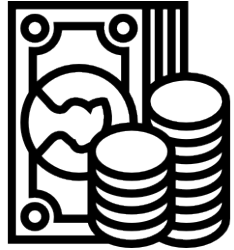
Job Opportunity

228 Respondents:

- Advertise more opportunities
- Advertise jobs for students

- “A lot of the jobs I notice posted were full time jobs that require expertise and experience. Not a lot for opportunity for fresh young students who have little or no experience in a job.”
- “Advertise more jobs on campus”

Q14: Any comments on how we can help improve your financial conditions on campus?



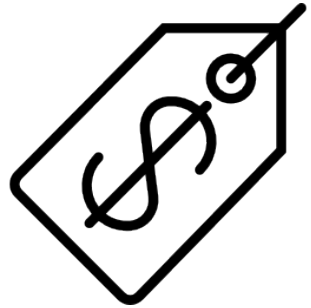
Monetary Support

175 Respondents:

- Bursary
- Scholarship
- Support
- Grant

- “Have bursaries be available for people with less than 2.00 GPA since usually the reason for low marks is stress from having not enough money. Bursaries shouldn't be based on academic success that's what awards and scholarships are for.”

Q14: Any comments on how we can help improve your financial conditions on campus?



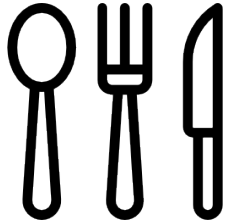
Reduced Fees

105 Respondents:

- Lower Tuition
- Lower International Student Fees

- “Seriously commit to a multi year advocacy effort to lower tuition. Financial stress affects the other 3 pillars considerably. If costs are high, then you might have to work (less time to socialize or self care) or take out student loans which can take years to repay.”

Q14: Any comments on how we can help improve your financial conditions on campus?



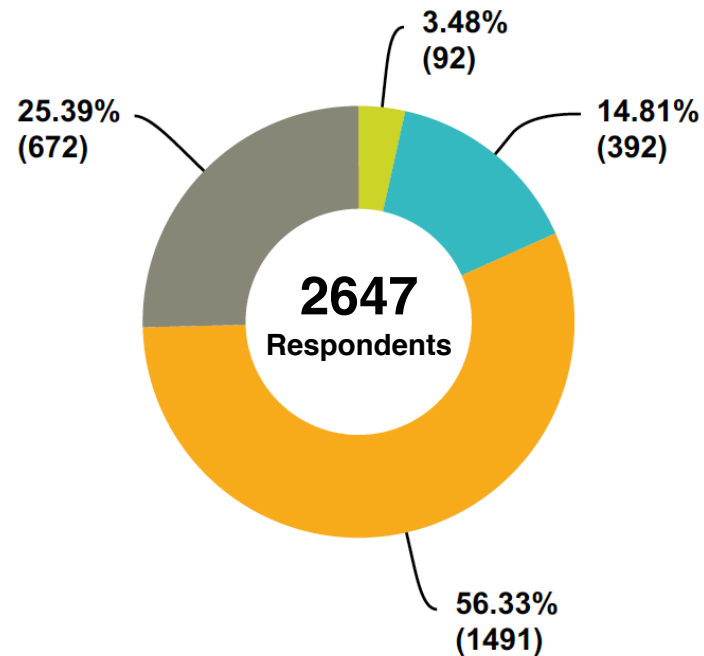
Affordable Food

51 Respondents:

- Food Voucher Program - increase options
- Meal plan
- "Provide healthier, affordable food options on campus (maybe in the SUB when it is built?)."
- "More healthy affordable food options on campus, on the west and east side of campus"

HEALTH

Q15: The atmosphere on campus is healthy



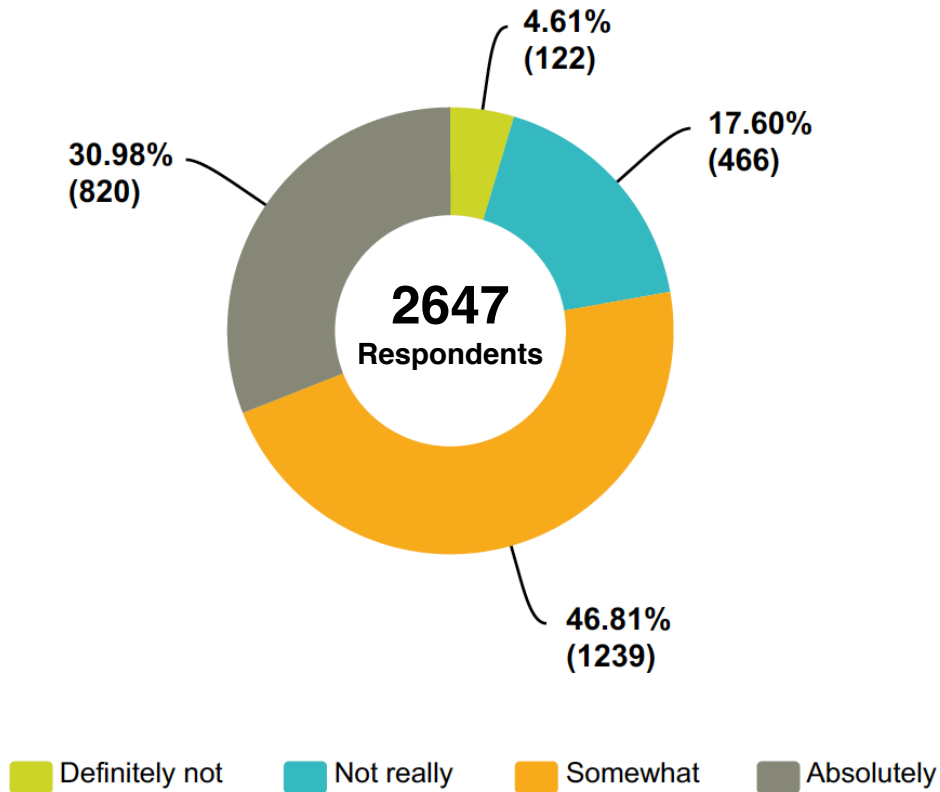
- 1.Somewhat
- 2.Absolutely
- 3.Not Really
- 4.Definitely Not



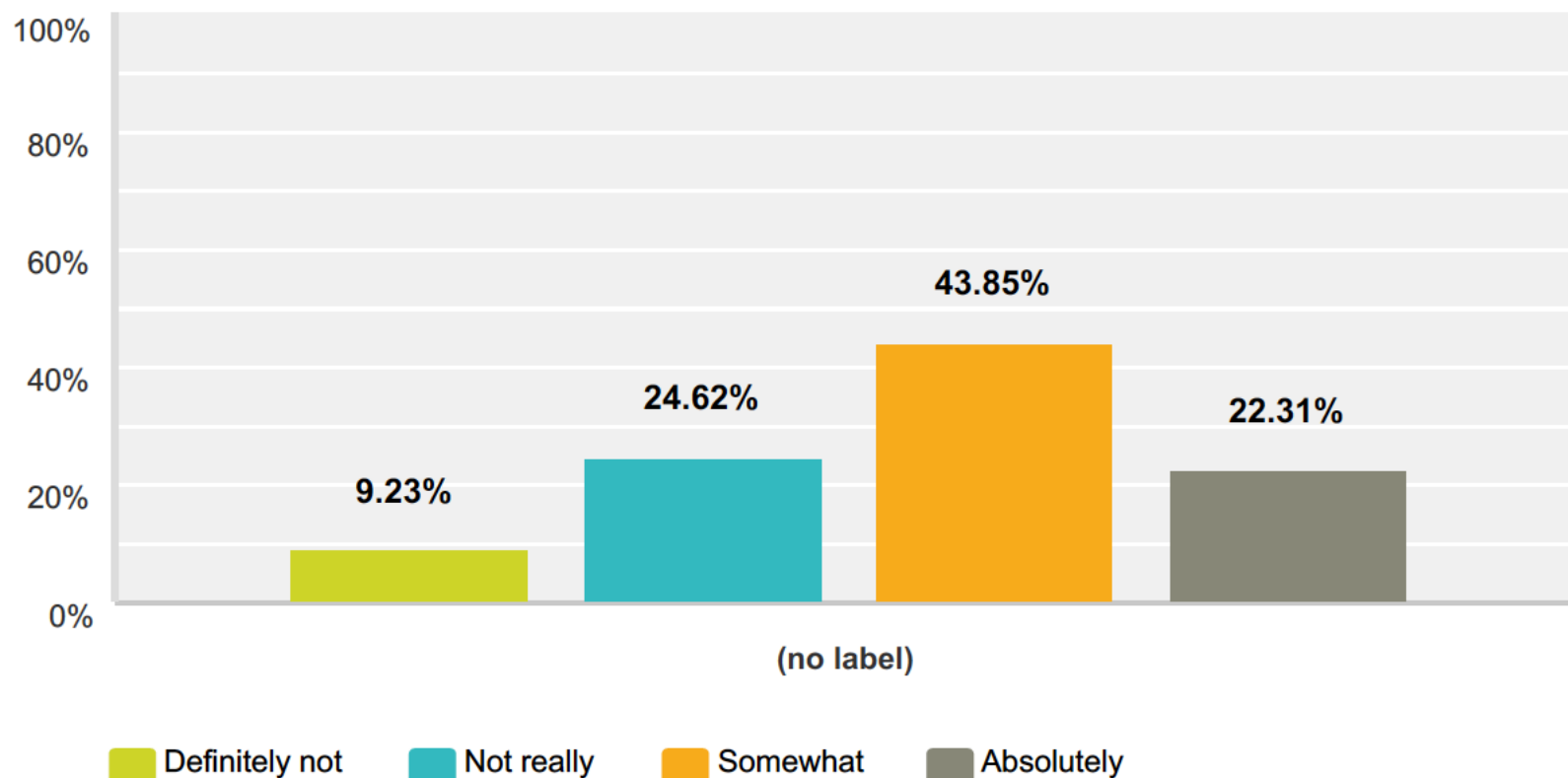
Definitely not Not really Somewhat Absolutely

Q16: I have access to services and supports necessary to meet my mental health needs

- 1.Somewhat
- 2.Absolutely
- 3.Not Really
- 4.Definitely Not



Q16: I have access to services and supports necessary to meet my mental health needs



130

**Vancouver Student
Responses**

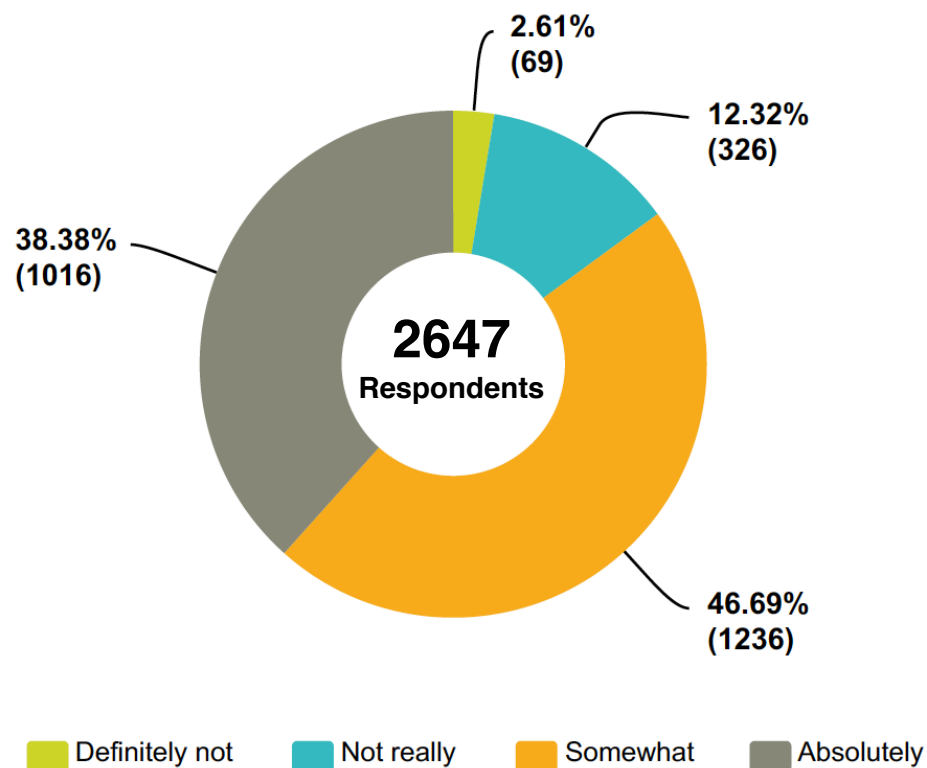
PURPOSE

RESPONSE

RESULTS

RECOMMENDATION

Q17: I have access to services and supports necessary to meet my physical health needs



- 1.Somewhat
- 2.Absolutely
- 3.Not Really
- 4.Definitely Not



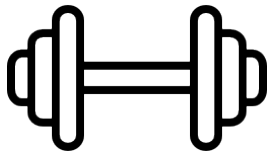
Q18: Any comments on how we can help improve your health and wellbeing on campus?



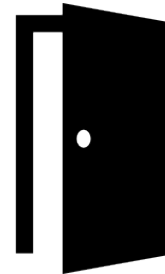
Mental Health



Safety



Fitness



Walk-In Support

PURPOSE

RESPONSE

RESULTS

RECOMMENDATION

Q18: Any comments on how we can help improve your health and wellbeing on campus?



Mental Health

188 Respondents:

- Immediate support
- Long term support (beyond 2-3 sessions)
- Unaware of available services
- Puppy/Kitty therapy

- “The health services on campus are extremely limited. ...there is little information about what health services are provided on campus and many students don’t know about them...”

PURPOSE

RESPONSE

RESULTS

RECOMMENDATION

Q18: Any comments on how we can help improve your health and wellbeing on campus?



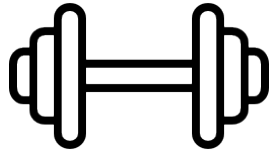
Safety

19 Respondents:

- Safety, especially at night

- “You need to schedule night walks to parking lots with security guards to improve the safety of students at nights... If this night time escort parking service is already an option you need to let students know. Send out an email about safety”

Q18: Any comments on how we can help improve your health and wellbeing on campus?



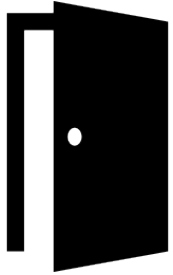
Fitness

141 Respondents:

- Better equipment
- Free fitness training
- Alternative options at satellite campuses

- “Get another gym space”
- "Longer hours...need new equipment and a bigger facility"
- “Our gym is amazing and there is an amazing health clinic at our campus. (Burnaby)”

Q18: Any comments on how we can help improve your health and wellbeing on campus?



Walk-In Support

76 Respondents:

- Make booking appointments easier
- Decrease wait times for walk-ins
- Available therapists
- Available counsellors

- “Increase availability of counselors on campus, add peer support groups if that is not possible. Having to wait 2 months to talk to a professional about your depression is insane; there should at least be a program that allows students to get immediate access/ support from peers or profs while they wait. Support groups etc..”

END