## 1. CALL TO ORDER

Call to Order – 11:35 AM

### 2. TERRITORIALACKNOWLEDGMENT

We acknowledge that this meeting is being conducted on the unceded territories of the Coast Salish peoples; which, to the current knowledge of the Society include the Squamish, Musqueam, Stó:lo, and Tsleil-Waututh people.

## 3. ROLL CALL OF ATTENDANCE

3.1 Board Composition	
President	Vacant
VP External Relations	Jasdeep Gill
VP Finance	. Matthew Chow
VP Student Services	Samer Rihani
VP Student Life	Tawanda Masawi
VP University Relations	Jackson Freedman
At-Large Representative (Chair)	Mohammed Ali
At-Large Representative	Vacant
Faculty Representative (Applied Sciences)	Kia Mirsalehi
Faculty Representative (Arts & Social Sciences)	Vacant
Faculty Representative (Business)	Jessica Nguyen
Faculty Representative (Communications, Art, & Technology)	Amrita Mohar
Faculty Representative (Education)	Cameron Nakatsu
Faculty Representative (Environment)	Russell Dunsford
Faculty Representative (Health Sciences)	Christina Loutsik
Faculty Representative (Science)	Natasha Birdi

#### 3.2 Society Staff

Chief Executive Officer	rtin Wyant
Campaign, Research, and Policy Coordinator	ah Edmunds
Research and Administrative Assistant	ria Kawahara
Administrative AssistantZoy	ya Nari
Campaign, Research, and Policy Coordinator	ah Edmunds ria Kawahara

3.3 Guests	
The Peak News Editor Assistant	Amneet Mann
Student	Teghan Acres
Student	Ryan De Jong

### 4. ADOPTION OF THE AGENDA

#### 4.1 MOTION BOD 2018-11-09:01

Jasdeep/Russell Be it resolved to adopt the agenda as amended. CARRIED AS AMENDED



• Add to New Business: 7.2 Events Committee Volunteers and 7.5 Executive Committee

### **5. MATTERS ARISING FROM THE MINUTES**

#### 5.1 MOTION BOD 2018-11-09:02

#### Samer/Jasdeep

Be it resolved to receive and file the following minutes:

- Accessibility Fund Advisory Committee 2018-10-23.pdf
- Board of Directors 2018-10-26.pdf
- Events Committee 2018-10-04.pdf
- Governance Committee 2018-10-22.pdf

#### CARRIED

### 6. DISCUSSION ITEMS

#### 6.1 Plastic Bottle Ban

- The presenters gave a historical overview of plastic bottles to work towards a zero waste and low impact water use at SFU
- They are currently working on banning the sale of plastic bottles at Burnaby Campus only because the Vancouver and Surrey campus are out of jurisdiction
- There is currently a petition for this initiative

\*Matthew Chow arrived at 11:43 AM\*

- There was a delay in meeting with the SFU Administration due to some scheduling conflict
- It is noted that only a few Canadian universities have banned plastic bottles, however, there are some groups that have contracts with vending machines
  - Will need to look at the remaining length of the contracts with those groups and if it can be slowly removed through phases or all at once
- There will be a documentary screening at the end of November where a date will be announced at a later time
  - It is anticipated to have these screenings in the spring semester to keep students informed
- Board members are in favour of the initiative and are willing to promote it on the SFSS social media platforms and provide support/funding if necessary
  - The group involved in the initiative will be receiving funding from the Pacific Resource Centre
- The focus of the initiative is geared towards on-campus vendors

#### 6.2 The Elizabeth Fry Society Petition

- To support students whose financial situation is extremely limited
- The number of signatures that the petition receives will lead to the length of time they are able to speak at the federal level
- The individuals who reached out requested SFSS to help via tabling and social media outreach



• Currently working on the federal platforms

#### 6.3 Fall 2018 Lobbying Trip

- Refer to the attachment
- It is noted that UVIC was unable to attend due to some internal conflicts, however it is anticipated that they will be involved in the spring semester lobbying trip
- The SFSS contributed to the BCFS package; such as the sexual violence and misconduct policies
  - A 2-page package was created for the SFSS, but the goal is to create a booklet similar to the BCFS package
- During the lobbying trip, the Communications, Arts & Technology representative, Environmental representative, and VP External Relations worked towards making the policies between the university as consistent as possible

Open Educational Resource

- Majority was in favour of the initiative
  - There was already a 2-million-dollar contribution, which lead to 9 million dollars in saving for students

Financial Aid

• The NDP was working on it, however it is taking a while since the total financial contribution will have a significant toll

Sexual Violence and Prevention

• It is noted that there are some institutions at the lobbying trip that do not have an official office, instead it is combined with another department

**Future Opportunities** 

- Info: First lobbying trip is to give a recommendation, the second one is to follow-up and reinforce any additional requests
- The goal is to get specific groups involved in the provincial and federal opportunities
- Federal lobbying is a high priority right now

Consulting

- To keep students informed and reinforce the topics to future Boards for consistency
- Will be working towards new topics and will inform Board at a later date

#### 6.4 Nimbus tutoring service

- Uber for tutors was carried forward from the previous VP Student Services
  - Related to the academic pillar of the SFSS
- Currently do not have a tutoring service, other than student volunteer tutors with varying hours
- Tutors will be specialized in a topic where students would later rate them for the service
- Nimbus would cover 20% of the fee of the tutor, which would decrease in 5% increments as the students uses the services on a regularly
- The app provides a multitude of options; such as choice of location to meet the tutor, scheduling, etc.
- To possibly bring up to SFU Administration and VP Academic
- Suggestion:



MBC 2290-2292 Board of Directors Simon Fraser Student Society Friday, November 9<sup>th</sup>, 2018

- To possibly pay for the services as a way to show SFSS' support
- To further look into the tutoring initiative
- To reach out to the universities that currently use this service
- Concern:
  - Nimbus is just a company that charges a fee without finding the tutors. SFSS would have to commit to finding all the tutors and perform all the logistics

#### 6.5 Bursary contribution

- Emergency Aid Fund
- End of November is the deadline to match the funding, if Board agrees
- Board fully supports this topic and will be referring to the Finance and Audit Committee

#### 6.6 Council Updates

- Tuition increase
  - A working group was created at the last Council meeting
  - o Governance Committee and the Advocacy Committee to look into the topic
  - o Board members and Councillors to possibly work together
  - It is noted that it is not feasible to have a tuition freeze, but a tuition cap can be implemented to regulate the necessary increases
  - VP External Relations to provide a presentation on a provincial perspective at the next Council meeting
- Board is encouraged to attend Council meetings and assist councillors in their initiatives through action items and accountability

### 7. NEW BUSINESS

#### 7.1 Mini Mart Lease Extension – MOTION BOD 2018-11-09:03 Jasdeep/Russell

Whereas the current lease for Mini Mart 101 Ltd. (Mini Mart) expires on December 21, 2018; Whereas the lease could be extended on a month-to-month basis to align with the expected completion date of the SUB and the date by which the SFSS (and its MBC tenants, including Mini Mart) must vacate the MBC.

*Be it resolved to approve the Extension of Lease agreement between Mini Mart 101 Ltd. and the Simon Fraser Student Society;* 

*Be it further resolved to authorize the CEO and Vice President Student Services, Samer Rihani, (Acting President) to sign the agreement on behalf of the SFSS.* 

#### CARRIED

• Closer to the opening date of the Student Union Building, the SFSS to offer potential vendors, in a competitive setting, to request a space

#### 7.2 Events Committee Volunteers – MOTION BOD 2018-11-09:04 Cameron/Christina

*Be it resolved to amend the Events Committee Terms of Reference to include non-voting positions called Events Committee Volunteers.* 

#### **CARRIED AS AMENDED**

• Committee interviews ended last week



- To allow unsuccessful candidates and individuals to be involved in the committee and receive recognition for their help
- Suggestion:
  - To not have a restriction on the number of non-voting members in a committee
- Amendment: to remove "3"

## 7.3 SFSS Committee Appointments – MOTION BOD 2018-11-09:04 Samer/Cameron

*Be it resolved to appoint Vivian Ly and Andrew Araneta as Members At-Large to the SFSS Accessibility Committee for the Fall 2018 semester;* 

Be it further resolved to appoint Sophie Cummings, Meredith Nguyen, and Cathy Huynh as Members At-Large to the SFSS Vancouver Campus Committee for the Fall 2018 semester; Be it further resolved to appoint Noble Tan and Daniel Bhang as Members At-Large to the SFSS Surrey Campus Committee for the Fall 2018 semester;

Be it further resolved to appoint Matthew Cooper, Anthony Antillon, Mohnish Farswani, Rayhaan Khan, Maneet Aujla, and Hattie Luo as Members At-Large to the SFSS Events Committee for the Fall 2018 semester;

Be it further resolved to appoint Ryan Luk and Devin Sidhu as Events Committee Volunteers to the SFSS Events Committee for the Fall 2018 Semester.

#### CARRIED

• There is currently one pending Surrey Campus Committee member

## 7.4 Showpass Contract – MOTION BOD 2018-11-09:05 Kia/Russell

Be it resolved to table the above item to 9.2.

#### CARRIED

## 7.5 Frontrvnners and Communications Student Union – MOTION BOD 2018-11-09:06 Jasdeep/Russell

*Be it resolved to approve up to \$1,046 from line item 822/20 Vancouver Campus Committee for the Frontrynners and Communications Student Union Workshop and Pop-up for November 2018.* 

#### **NOT CARRIED**

- Friendly amendment: change x to \$1,046
- To support Frontrvnners at the Vancouver Campus Committee
- It is noted that the event is occurring tonight and the amount would go towards the room booking
- The Communications Student Union will need to submit a grant since the event is not a collaboration with SFSS and no proposal was not given. According to the SFSS policies, Board is unable to provide funding for the event
- Question was called
- Abstention: Natasha Birdi, Jessica Nguyen, Tawanda Masawi, and Samer Rihani

#### 7.6 Executive Committee – MOTION BOD 2018-11-09:07

#### Kia/Russell

Whereas the Board of Directors recommended to the Board of Directors to change the Terms of Reference of the Executive Committee at the July 20th Board Meeting



Be it resolved to amend the Terms of Reference of the Executive Committee to add all ten nonexecutive board members as ex-officio members

Be it further resolved to change the line "A majority of voting members constitute quorum." to "A majority of voting members constitute quorum, including at least four (4) Executive Officers."

#### CARRIED

• Board is in favor

### 8. IN-CAMERA

#### 8.1 MOTION BOD 2018-11-09:08

#### Matthew/Russell

Be it resolved to go in-camera for the remainder of the meeting.

CARRIED

- 8.2 Space Agreement
- 8.3 Diversity and Wellness Centre
- 8.4 HR Release
- 8.5 HR Management
- 8.6 CUPE Relations Update

#### 9. EX-CAMERA

9.1 MOTION BOD 2018-11-09:09 Jasdeep/Amrita Be it resolved to go ex-camera. CARRIED

#### 9.2 Showpass Contract – MOTION BOD 2018-11-09:10 Amrita/Jasdeep

*Be it resolved to approve the agreement between Showpass and the Simon Fraser Student Society;* 

Be it further resolved that the CEO and Vice President Finance, Matthew Chow, be authorized to sign the agreement between Showpass and the Simon Fraser Student Society.

#### CARRIED

• Abstention: Matthew Chow

### 10. ATTACHMENTS

- Fall 2018 Lobbying Report.pdf
- The Elizabeth Fry Society.pdf
- MAEST Staff Meeting Notes.pdf
- Simon Fraser Nimbus Partnership Proposal.pdf
- Nimbus Tutoring.pdf
- Showpass October 2018.pdf

### 11. ADJOURNMENT

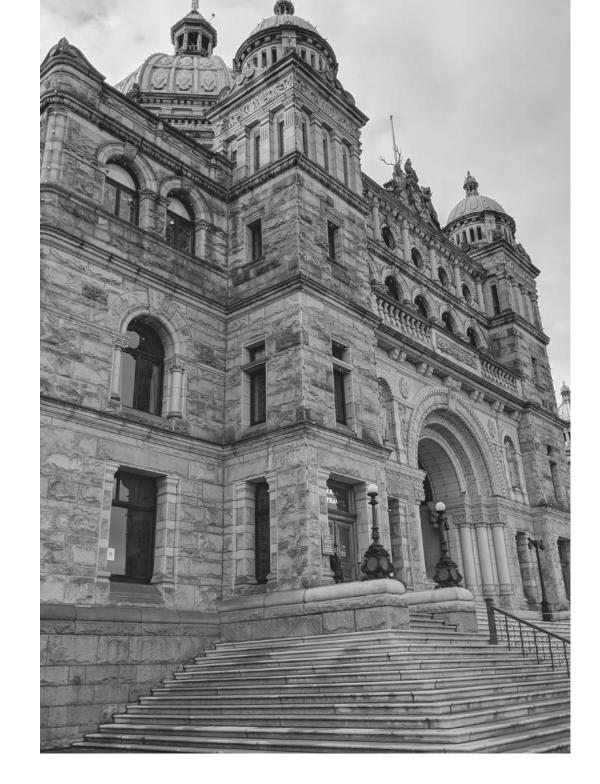
#### MOTION BOD 2018-11-09:11



MBC 2290-2292 Board of Directors Simon Fraser Student Society Friday, November 9<sup>th</sup>, 2018

#### Jasdeep/Jackson

*Be it resolved to adjourn the meeting at 2:35 PM.* **CARRIED** 



# LOBBYING REPORT

A JOINT PROVINCIAL LOBBYING TRIP WITH SFSS, BCFS & UBC AMS

PREPARED BY JASDEEP GILL, AMRITA MOHAR, RUSSELL DUNSFORD & SARAH EDMUNDS

## REPORT CONTENTS

- 1. Partnering Organizations
- 2. Fall Lobbying Team
- 3. Joint Recommendations
- 5. Upcoming Lobbying Topics
- 6. Next Steps





## PARTNERING ORGANIZATIONS

#### Simon Fraser Student Society

The Simon Fraser Student Society (SFSS) is a student-led organization that represents and advocates for the interests of the 25,000+ undergraduate students at SFU. We are a not-for-profit support network and voice at SFU that exists to improve the health and wellbeing, academic conditions, social experience, and financial conditions of our members.

#### University of British Columbia Alma Mater Society

The Alma Mater Society of the University of British Columbia - Vancouver (AMS) represents over 54,000 undergraduate and graduate students and is incorporated under BC's Societies Act. In our efforts to improve the quality of students' educational, social, and personal lives, we advocate for affordable and accessible post-secondary education in BC.

#### **British Columbia Federation of Students**

The British Columbia Federation of Students (BCFS) represents over 130,000 college and university students from across all regions of the province. The Federation represents full- and part-time students at the college, undergraduate, and graduate levels. Together these students advocate for a well-funded system of post-secondary education in BC that is affordable and accessible for all students.



Collectively representing over

200,000

students across British Columbia.



## FALL LOBBYING TEAM

Supported by the Federal, Provincial and Municipal Lobbying Committee



Jasdeep Gill VP External Relations



Amrita Mohar FCAT Representative



**Russell Dunsford** Environment Representative



Sarah Edmunds Campaigns & Policy Research Coordinator

## JOINT RECOMMENDATIONS

#### 1. Student Financial Aid

Eliminate all interest charged on BC student loans; and increase non-repayable student financial assistance options for students from low- and middle-income backgrounds through the creation of a comprehensive up-front, needs-based grants program.

#### 2. Open Education Resources

Allocate one-time additional funding of \$5 million to BCcampus to facilitate the creation and expansion of open education resources.

#### 3. Sexual Violence and Misconduct Policies

Review the sexual violence and misconduct policies at the twenty-five public post-secondary institutions to ensure they cover the necessary issues and provide satisfactory responses; and undertake a needs assessment amongst post-secondary institutions to determine the funding necessary to effectively implement sexual violence and misconduct policies.

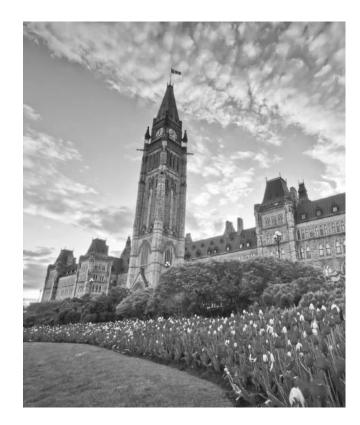
## UPCOMING LOBBYING TOPICS

The SFSS Federal, Provincial and Municipal Lobbying Committee is conducting research and developing policy recommendations on the following topics:

- 1. Off-campus living allowances
- 2. Capping residence fees
- 3. Providing Needs-Based Grants
- 4. Regulation of international student tuition
- 5. Investing in reconciliation through education

## **NEXT STEPS**

- Investing in consulting services to develop a stronger lobbying platform for the SFSS
- Growing partnerships with organizations such as the BCFS and UBC AMS
- Spring 2019 Provincial Lobbying Trip
- Spring 2019 Federal Lobbying Trip



### FOR MORE INFORMATION EMAIL: VPEXTERNAL@SFSS.CA

# simon fraser student society





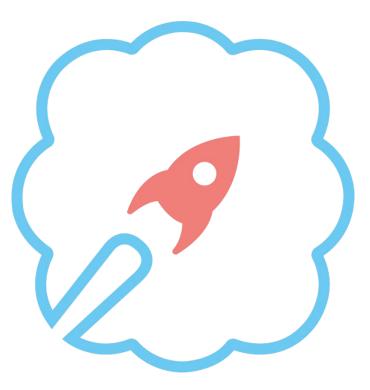


#### MAEST Staff Meeting Notes

- 1. Overall findings from BCFS meetings with Ministers/Official Opposition shadow Cabinet
  - Student financial aid, OER, and SVP are generally well-supported; most pushback was only questions for clarification (e.g. OER → why not push onto the institution?)
  - Student housing and international education a little less clear on path forward
- 2. Topic: sexual violence prevention (SVP)
  - 6 week awareness/outreach campaign rolled out by the province → awaiting analysis;
    preliminary feedback is positive
  - Social media and poster campaign
  - Main theme from outreach campaign: awareness
    - 365 submissions from post-secondary institutions; suggestions included policy implementation assistance (e.g. plain language guidelines), more training and resource development, increased reporting accountability, availability of info/support on campus, and more collaboration with K-12 education sector
  - Next steps: MAEST is leading a working group (decision was made in late October) that will roll out an "action plan" based on 3 pillars to address sexual violence: prevent, respond and support
- 3. Topic: student housing
  - Collaboration and shared expertise → result is a student housing working group with 8 institutions involved
  - Government-led workshops have occurred on this topic this year with themes such as operations and financial stability
  - \$450 million has been allocated for student housing → loan program, capital grants, indigenous housing
    - Important figures: 8000 new beds, 5000 from loan and 3000 from institution selffunding
    - Estimates of student demand: demand calculator available to institutions to use to estimate demand
    - Issues: housing cost escalation, priorities of different sectors, best practices around student housing agreements
      - Currently, an institution assesses local market rates based on best available information, and sets rents at or below market rate (note that not all rents have to be below)
      - Meeting scheduled for January 2019 to discuss these topics
- 4. Topic: international education
  - MAEST recognizes it is time for a new policy strategy → ensuring all post-secondary institutions have a policy to guide them
  - Consultation approach beginning and strategy to be developed by spring 2019
  - Increased involvement with institutions is anticipated; policy question: should taxpayers pay for international students who do not pay traditional taxes?
  - Most likely outcome: MAEST will encourage a mechanism for increased tuition transparency over the course of an international student's education



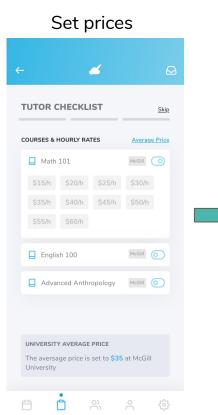
- 5. Topic: OER
  - Current status:
    - o Tuition-free developmental programs currently exist
    - o Often there is a need for ancillary resources in addition to textbooks
    - o Z-creds: course fees only; no textbook or ancillary fees
    - $\circ$  BC Campus: guidelines to help instructors  $\rightarrow$  can use repository to find resources
      - What is adoption like at SFU?
      - Digital resource learning network working group can provide best practices
      - Also offers grants to support redesign of courses
      - In course description, Z-cred status can be listed
- 6. Topic: student financial aid
  - Commitment to eliminating student loan interest is a top priority (rate dropped in August 2017 → this was Liberal government advance)
    - o Current status: briefing prepared for Minister and is being read
  - Grants: BC Completion grant = fixed budget/eligible grant recipients
    - Mode of this grant is \$1700 per student (8000 recipients); 100 recipients of \$9000 grants (max amount)
    - o Gap assessment being undertaken
    - o There has been discussion on more upfront grants but it is not an explicit priority
- 7. Reconciliation on campus and student mental health were also brought up by the BCFS, but were not on the agenda, so little was gleaned from the Ministry staff from this conversation.

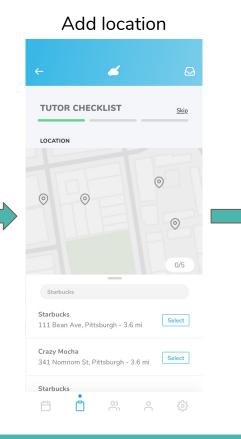


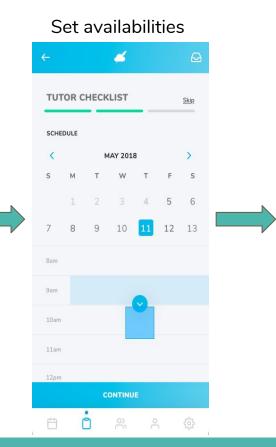
## Nimbus

At Nimbus, we use technology to connect passionate teachers with motivated learners for peer-to-peer lessons in all fields of education.

## **The Tutor's Experience**

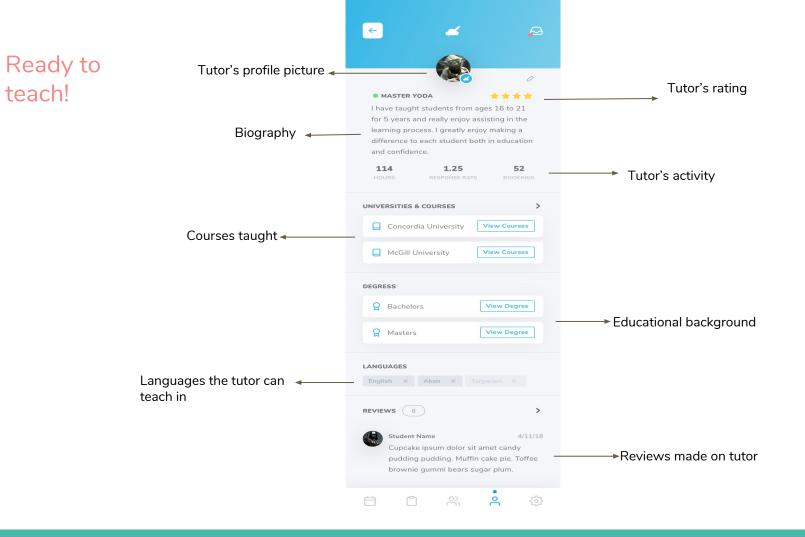




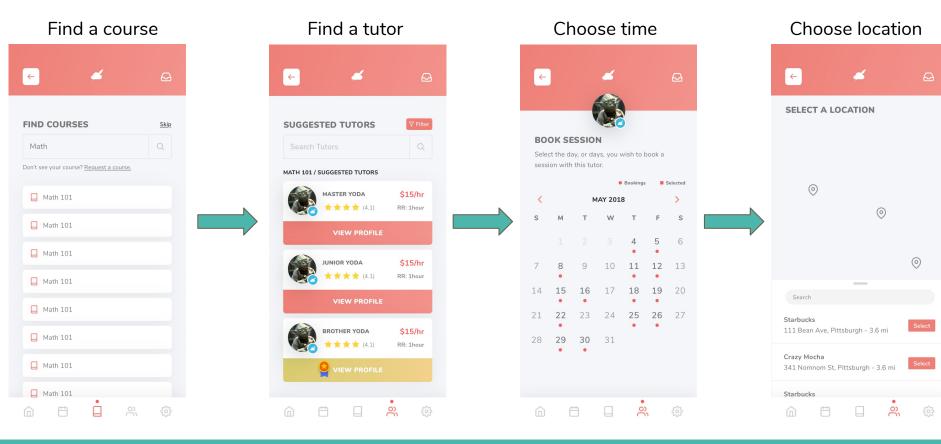


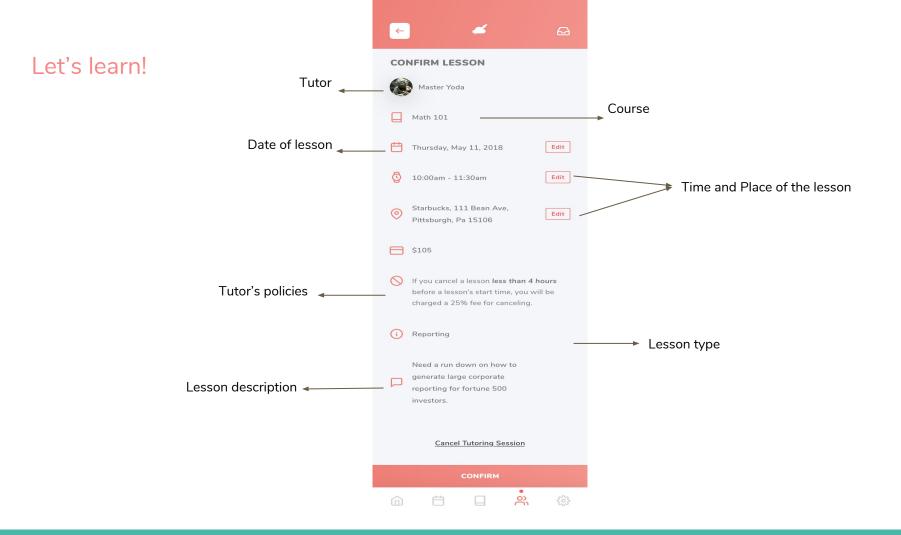
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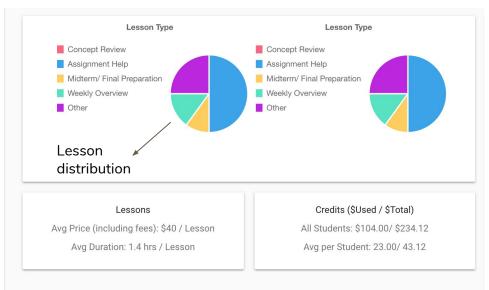
## **The Student's Experience**

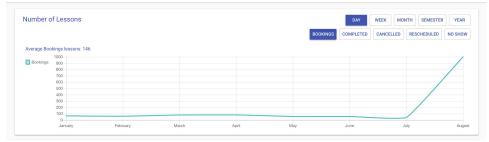




## The Administration's Experience

## Collect relevant data on your students and courses





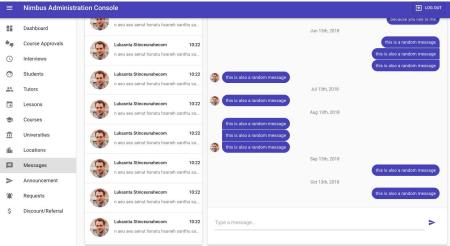
## The Administration's Experience

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### Instant customer support

#### Price

## Manage lessons and payments for individual students and tutors



## What can we bring to your University?

## Accessibility

User-friendly mobile platform to find affordable lessons at various location

## Convenience

Speed the matching process and handle all the administrative Analytics & Safety

Private access to analytics and complete control over operations

## Meet our team and find us online



This is our executive team from who originated our company. They all come from various backgrounds and were united by the idea of Nimbus and the desire to design a unique app that will modernize the tutoring experience.

They successfully implemented our product at McGill and Concordia University and we are now expanding to 14 universities across Canada.

Check out our website to learn more about us!

 $\rightarrow$  website: https://www.nimbusapp.ca/





## <u>Simon Fraser - Nimbus</u> <u>Partnership Proposal</u>

### Pricing Models

#### 1. - \$10,000<sup>1</sup>

Nimbus:

- Technology and access to the platform
- Technology related customer support
- Get 100% of student service fee<sup>2</sup>
- Keep Nimbus pricing model
- Onboarding of tutors
- Booklets for Admin Console
- Customized marketing material designs
- Customized social media posts

Student's Union

- Promotion to students
- Get 100% on tutor's commision<sup>3</sup>/no commission taken on tutors
- Full decision making on pricing for tutors

#### 2. - \$7,500

Nimbus:

- Technology and access to the platform
- Technology related customer support
- Get 100% on tutor's commision
- Get 100% of student service fee
- Keep Nimbus pricing model
- Onboarding of tutors
- Booklets for Admin Console
- Customized marketing material designs
- Customized social media posts

#### Student's Union

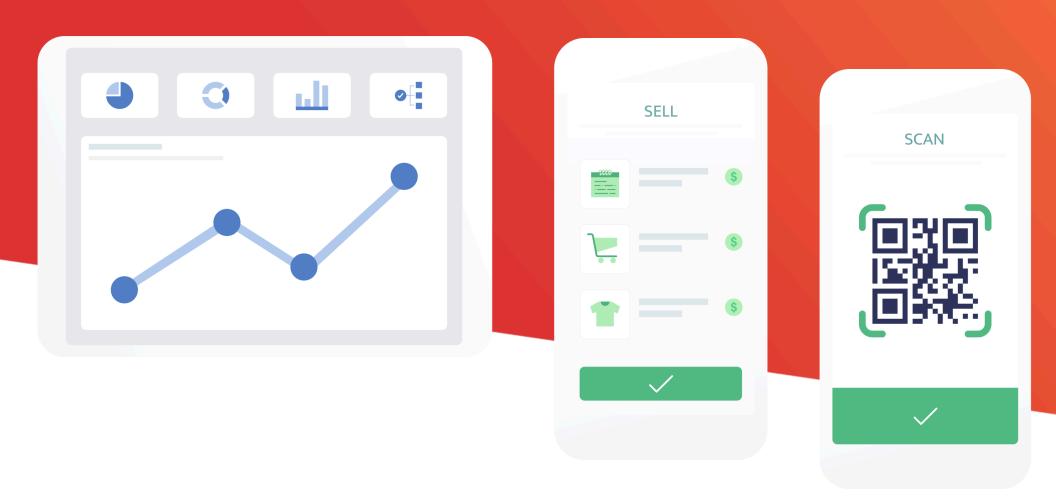
- Promotion to students
- Maintain Nimbus pricing model

<sup>&</sup>lt;sup>1</sup> Price expressed in Canadian Dollars (CAD) - taxes not included

<sup>&</sup>lt;sup>2</sup> Service fee : \$2 + 4.5% per lesson.

<sup>&</sup>lt;sup>3</sup> Tutor's commission : 20% for first 20 hours, 15% for following 20 hours, 10% for subsequent lessons

# **show**pass



# CORPORATE PROFILE

#### OUR MISSION: WHY WE'RE HERE

SHOWPASS BRINGS HAPPINESS TO THE WORLD THROUGH UNFORGETTABLE EXPERIENCES POWERED BY INNOVATION

#### **OUR VALUES: WHAT WE LIVE BY**

- **1.** FUTURE PROOF EVERYTHING
- 2. THINK LIKE AN OWNER
- 3. LEARN & INNOVATE RELENTLESSLY

#### OUR VISION: WHERE WE'RE GOING

FROM HUMBLE BEGINNINGS IN 2012 IN CALGARY ALBERTA, SHOWPASS IS NOW THE LEADING TICKETING AND EVENT TECHNOLOGY COMPANY IN CANADA. THE FUTURE GOALS FOR THE COMPANY ARE TO WORK WITH AS MANY AMAZING CANADIAN FESTIVALS AND EVENTS AS POSSIBLE.

SHOWPASS IS DEDICATED TO PROVIDING THE BEST EXPERIENCE FOR BOTH ORGANIZERS AND ATTENDEES ALIKE. WE OFFER WHITE GLOVE SUPPORT TO OUR CLIENTS AND WORLD CLASS CUSTOMER SERVICE TO ATTENDEES AT ALL TIMES.

## DELIVERING SOME OF THE BIGGEST NAMES IN CANADIAN SHOWS

### **FESTIVAL CLIENTS:**

### **EVENT PROMOTERS & VENUES:**

THE CITY OF CRANBROOK

THE NELSON LEAFS HOCKEY SOCIETY

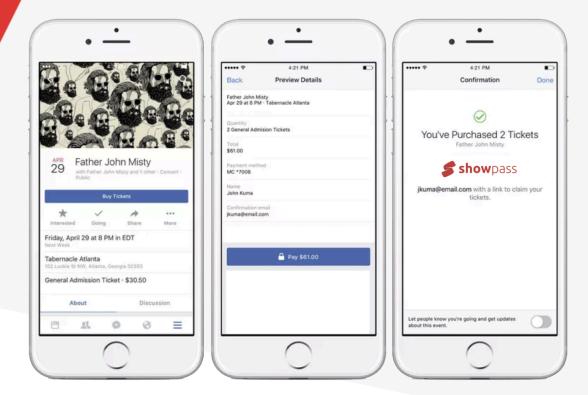
SLED ISLAND MUSIC FESTIVAL	BANFF & OKANAGAN YOGA FESTIVALS	STEAM WHISTLE BREWING BEER FESTIVALS
FOZZY FEST	WHISTLER CORNUCOPIA WINE FESTIVAL	BOODANG MUSIC CANADA
MOTION NOTION FESTIVAL	WHISTLER INTERNATIONAL FILM FESTIVAL	COWBOYS NIGHTCLUB & STAMPEDE MUSIC FESTIVAL
SUMMER OF SOUND MUSIC FESTIVAL	ALBERTA BEER FESTIVALS	PALACE THEATRE (CONCORDE ENTERTAINMENT)
SOUNDWAVE MUSIC FESTIVALS	OKANAGAN WINE FESTIVALS	KNOXVILLES NIGHTCLUB
RED TRUCK CONCERT SERIES	ALBERTA ELECTRONIC MUSIC CONFERENCE & FESTIVAL	THE RED ROOM & DIGITAL MOTION EVENTS
ELECTRIC LOVE MUSIC FESTIVAL	UBC AMS BLOCK PARTY FESTIVAL	THE STATION ON JASPER
	ICEREAM YOU SCREAM MUSIC FESTIVAL	ANTHEM MUSIC HALL

2

## FACEBOOK INTEGRATION

21% REACH INCREASE

REVENUE





Publish your event to Facebook through Showpass and receive 25% more organic traffic.



Rank higher in Facebook searches, suggestions, and recommended events.

## EMBEDDED PURCHASE

Increase conversion rates by over 200% using the 2 click checkout directly on the FB event page



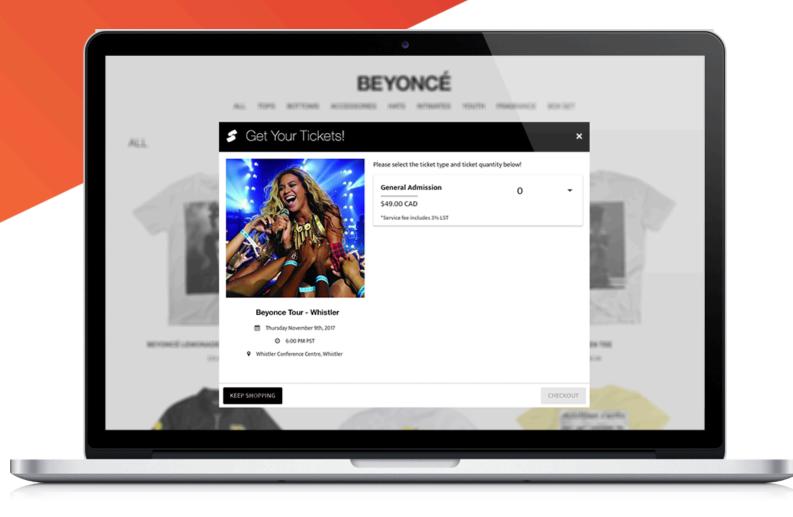
## **TICKET SELECTION & CHECKOUT WIDGET**

## **5x RETENTION**

- ✓ Keep Guests on Your Website
- ✓ No Extra Re-Direct Clicks
- ✓ Simplify The Experience

## **BRAND POWER**

- ✓ Match Your Brand Colors
- Custom Ticket Widget
- ✓ Add event photos



## ON-SITE EVENT MANAGEMENT



Scan or Check-in multiple events simultaneously Create employee logins as needed for multiple check-in points Toggle between and manage multiple accounts & events with 1 user login

### **EVENT OPERATIONS**

On-site Support & Training User Friendly Mobile Apps Capacity Counting Features Product Selling (POS) & Redemption (food & beverage vouchers)

### SMART DEVICE COMPATIBLE

Digital Ticket Scanning via Smart Device Real-Time Check-in Statistics Offline Scanning Available Compatible with Apple and Android

### **OPTIMIZED GUEST EXPERIENCES**

Designed for High Volume & High Velocity Check-Ins Digital Will-Call Search via Mobile App Streamlined Custom Surveys Canadian Data Center & Full Privacy Legislation Compliant



## ADD-ONS: MERCH, PARKING, F&B, EARLY ENTRY

## BIGGER CHECKOUTS

Offer guests additional items like parking, early entry, food & beverage, upgrades and merchandise during the checkout process to increase total checkout revenue

### EXPAND SALES

Promote sales across the event experience and keep fans from limiting themselves to only admission transactions

### INCENTIVIZE PRE-SALES

When guests have the option to add-on products, merch, food & beverage, parking, etc, it can give guests peace of mind and help organizers predict inventory requirements

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				5	
				6	
				7	

## **UNIVERSAL BARCODE**

# One QR code for your entire account... forever

Multiple Events & Sub-Events
 Products & Merchandise
 Merchandise & Food and Beverage Perfect
 for Season Passes





## THE SELLER NETWORK

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## **LEVERAGE PEOPLE**

Each person in your event's network from staff member to volunteer can now act as a mobile box office or ticket purchaser



### **TRACK PERFORMANCE**

Track sales statistics and information per seller in real-time through easy-to-read desktop and mobile performance dashboards



### LIMIT SELLER ACCESS

Adjust role permissions to ensure that your data is protected and event execution runs smoothly



## **COMMISSION SALES**

Set, track, and reconcile seller commissions for street and promotional teams



## MULTI-PACKS & TICKET CREDITS

### **TICKET CREDITS**

- CREATE MULTI-EVENT PACKS WHERE CUSTOMERS CAN SELECT DESIRED EVENTS
- SEND TICKET CREDITS TO BE REDEEMED FOR THE EVENT(S) OF CHOICE
- GREAT FOR CUSTOMER APPRECIATION, GIVEAWAYS, EXCHANGES

### **MULTI-EVENT PACKS**

- ENCOURAGE & INCENTIVIZE MULTI-EVENT PURCHASES
- ADD MERCHANDISE, PARKING, FOOD & BEVERAGE PRODUCTS
- DISABLE TICKET TRANSFERS TO DISCOURAGE RESALE
- FLAG MULTI-PACK PURCHASERS IN CUSTOMER DATABASE FOR REMARKETING

### SIMPLE AND EASY SEASON TICKETS

- EASILY CREATE/MANAGE SEASON TICKETS USING SEATING MAPS
- ONE UNIVERSAL BARCODE FOR ALL EVENTS
- ATTENDEES CAN EASILY TRANSFER TICKETS
- FLAG SEASON TICKET HOLDERS IN CUSTOMER DATABASE

## **CUSTOMER SERVICE & CLIENT SUPPORT**



- Industry-Leading Expertise
- Dedication to Your Business
- ✓ Just Around the Corner



- ✓ Industry Leading Expertise
- Dedicated to Your Business
- ✓ Just Around the Corner



18443077469

Support@Showpass.com

#### Lucas McCarthy, CEO lucas@showpass.co <u>m</u> (403) 607-6979

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Jasdeep Gill <vpexternal@sfss.ca>

### Simon Fraser University and The Elizabeth Fry Society

1 message

Jared Olliffe <Jared.Olliffe@elizabethfry.com> To: "vpexternal@sfss.ca" <vpexternal@sfss.ca> 5 November 2018 at 18:13

Good evening Jasdeep!

It's great to be connected.

My name is Jared Olliffe, and I work full-time with a human rights organization that tackles social injustice in Canada.

I was advised that you would be an awesome point of contact to discuss our latest endeavor, and how SFU students might be able to get on board.

In short, we are spearheading a petition to support the rights of Canada's most vulnerable children.

Currently, Canada is the only commonwealth country to not formally recognize the unique situation that highly mobile children (children of prisoners, homeless children, and children with an incarcerated parent) find themselves in. We have identified some key systemic barriers that these children are facing, that are drastically affecting the course of their development, and transition into adulthood.

I will take this moment to state the following: this is not a political, or contentious issue, it is rather a petition to tackle social injustice, that seeks to provide equitable support for all children living in Canada. With that being said, in order to drive the changes that we seek, we need to utilize a political mechanism- the petition. So far, the petition has been presented in the House of Commons 6 times, for a total of 5000 signatures. On this November 20th, (Universal Children's Day) several other MPs will be rising in the House to present the petition.

#### Why I've chosen to write you:

1. We are hoping that your student council could facilitate an email send-out to your student body, in efforts of bringing awareness to this cause, and garnering support. Most recently, after

connecting with Tre Mansdoerfer, student society president of McGill University, we were able to pass a motion in their student council. The result, was that they were able to disseminate the information through sending an info-email to 44,000 students at McGill University.

2. We are looking to identify one *Student Activist Coordinator (SAC)* at as many major universities across the country. The SAC's responsibilities would to coordinate an efficient strategy to accumulate as many legitimate signatures from their community as possible. We are hoping that this opportunity would be communicated in the initial ListServ send-out.

#### Why do we need additional signatures?

- 1. For every 25 signatures, a sponsoring MP will be able to present the petition in the House of Commons for 1 minute.
- 2. Through receiving additional signatures, the likelihood of success increases.
- 3. We are concerned with succeeding, as it equates to an increase in well-being for Canada's most vulnerable children.

#### What do SFU Students have to gain?

- 1. A genuine opportunity to drive change at the Federal level.
- 2. A chance to advocate for those who's voices are often unheard.
- 3. Various tangible incentives (to be discussed)

#### More information:

- 1. https://elizabethfry.com/news/efry-petition/
- 2. https://www.cbc.ca/news/canada/british-columbia/elizabeth-fry-petition-vulnerable-children-1.4861696
- 3. https://www.cbc.ca/news/politics/cra-revenue-clawback-benefit-reviews-1.4883126
- 4. https://www.facebook.com/EFryVancouver/videos/261190094415117/
- 5. I have a variety of other resources that I can share with you after we have touched base.

Given your variety of roles, I understand that you are already taking on a lot at your university. With this in mind, I have the capacity to develop the email for the ListServ, write the motion, and provide support to consume as little of your time as possible.

I invite the opportunity for a phone call, to discuss everything in greater detail.

I look forward to hearing from you!

Regards,

Jared Olliffe

JustKids Coordinator The Elizabeth Fry Society of Greater Vancouver



201- 93 Sixth Street New Westminster, BC V3L 2Z8 Email: jared.olliffe@elizabethfry.com Telephone: (604) 545-0690 Fax: (604) 545-0714

Please join EFry in calling on the Government of Canada to ensure all vulnerable children in Canada have equal access to federally funded benefits and supports. Sign our petition, which is before the House of Commons, by clicking here.