simon fraser student society

2019-2020

Annual General Report



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MESSAGE FROM THE PRESIDENT

My name is Osob Mohamed, and I am the President of the Simon Fraser Student Society- the student-led non-profit organization created to represent all 25,000+ undergraduate students enrolled at Simon Fraser University. The SFSS and Simon Fraser University are located on the traditional, unceded territories of the Coast Salish peoples, including xwməθkwəyəm (Musqueam), Skwxwú7mesh Úxwumixw (Squamish), Sellwitulh (Tsleil-Waututh), kwikwəλəm (Kwikwetlem) and qicəÿ(Katzie) Nations. These territories have never been handed over, sold, or given up by these nations, and we are currently situated on occupied and stolen territories. Our roots come from student activism, and fighting for student rights, financial health, academic success and health and wellbeing. Our mission statement is to advocate for students, build student power, and provide resources and services that represent, connect and benefit our membership. We support activist groups on campus, and run campaigns of our own on a variety of student-related issues for the benefit of undergraduate students.

During the Spring 2020 semester, SFU students and the community as a whole were caught off guard by the COVID-19 pandemic- and it has further exposed the cracks in our education, housing and healthcare systems to an extent that can no longer be ignored by decision makers in government and the University alike. Advocacy on behalf of students directed to the University is ongoing, as we continue to work with SFU on projects to benefit the membership. The Student Affordability Project is making headway on developing tools and resources for students to decrease the financial burdens of university life, in areas such as food security, open and free educational resources, and financial predictability so that we can support students to better prepare for the costly endeavour that is attending SFU. On top of this, our tuition-related advocacy continues, as we push the University to freeze, and roll back tuition increases that have taken place over the years, and to allocate more surplus funding into areas such as emergency aid. We will continue to push SFU to live up to their promises regarding reconciliation and support for Indiegnous students, anti-racism efforts and resources, and addressing and eliminating the barriers preventing Black, Indigenous, students of colour and marginalized students from receiving the quality of education they deserve.

As we are on the heels of a provincial election, we will continue to push all levels of government to protect the rights of our members. This has taken place over the years in a number of forms-including by pushing for the elimination of interest rates on student loans and the prioritization of Open Education Resources. A major area of focus has been the re-prioritizing of post-secondary funding, so that our students no longer have to bear the burden of a broken system

seeing tuition fees rise exponentially over the years, and so the financial burden of tuition is no longer a barrier for any student. We are continuing to work to address the housing crisis, and to push for more affordable and safe transit options such as the Burnaby Mountain Gondola. We are also engaging in a campaign to get students to vote in the ongoing election, and exercise their democratic rights as community members whose voices deserve to be heard.

After numerous years, the long awaited Student Union Building has finally been completed, and the SFSS is working diligently to prepare to open the building to students as soon as it is safe to do so. We are thrilled to be able to witness the beginning of a new era for the SFSS, one in which students have a hub for services, student activism, and a place to wind down, study, and call their own. Situated at the heart of the Burnaby campus, it is a legacy project that students will be able to utilize and enjoy for many years to come. Despite the transition to online events and services, we are working to keep our students engaged with their peers through online events and programs hosted by our Events Committee, clubs and student unions. Our services are also being offered virtually, for students to utilize during the pandemic.

The student society was created over 50 years ago to provide a voice for student rights, and we will continue to do our best to advocate and provide support and services to our membership. We recognize that our students are dealing with an onslaught of new difficulties, traumas and need advocacy throughout this pandemic more than ever. We will work to try and ensure that our students are thriving in all aspects of their lives, in any way that we can.

Sincerely and in solidarity,

Osob Mohamed SFSS President

LETTER FROM THE BOARD OF DIRECTORS:

Dear Simon Fraser Student Society (SFSS) Membership,

This year's annual report is meant to give you an overview of the key activities, accomplishments, and memorable moments that occurred and were achieved over the last fiscal year. With the amazing support of our membership, staff and volunteers, your continuous engagement made this past year very successful. The 2019/ 2020 year would not have been possible without all of you. We want to thank you for supporting us and our goals to improve the student engagement, student financial health, and student wellbeing of all undergraduate students.

Our policies, by-laws, and staffing practices all contribute to making the SFSS a governing organization where elected student representatives are effectively able to set the direction of the Society. Our dedicated staff contributes to our Society by managing the day-to-day operations of our organization and ensuring that our membership has easy access to the many services we offer.

The 2019/ 2020 Board worked towards advocating for students on various issues whether that was to stop the increase of tuition fees or standing in solidarity with Indigenous communities. We have seen a new presence on campus that would not have been possible without the previous Board of Directors. The push for student activism on campus has been something we have needed and we believe this is the centre for student advocacy.

The Board would like to acknowledge and thank you for your support. We are grateful for the opportunity to be here and ensure we work towards supporting our community. We are looking forward to doing this work in a good way.

Respectfully,

The Board of Directors

INTRODUCTION

About the Simon Fraser Student Society

The Simon Fraser Student Society (SFSS) exists to advocate for students, build student power, and provide resources and services that represent, connect and benefit our membership. We provide assistance for campus events, advocate for issues that are important to our members, provide study and social spaces, support clubs and student groups, oversee the undergraduate health and dental plan and more. The SFSS is governed by a student-elected Board of Directors. The SFSS: for students, by students. The SFSS encourages you to make your time here at SFU a memorable experience.

SFSS BOARD OF DIRECTORS



2019-2020

2019-2020 BOARD OF DIRECTORS



Giovanni HoSang President



Jasdeep Gill **VP External Relations**



Christine Loutsik VP Student Services



Tawanda Nigel Chitapi **VP** Finance



Jessica Nguyen **VP Student Life**



Shina Kaur VP University Relations



Nick Chubb



Jennifer Chou Applied Sciences Rep Arts & Social Sciences Rep



Andrew Wong Business Rep



Fiona Li Communications, Art, & Technology Rep



Emerly Liu Education Rep



Julian Loutsik Environment Rep



Osob Mohamed Health Science Rep



Simran Uppal Sciences Rep

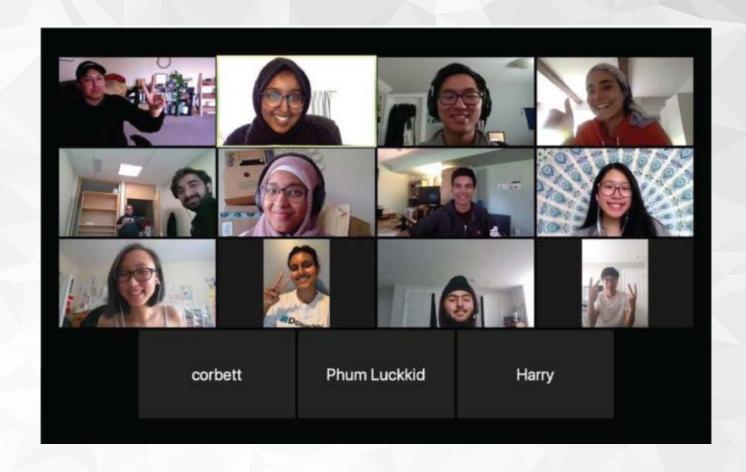


Maneet Aujla At-Large Rep



Rayhaan Khan At-Large Rep

SFSS BOARD OF DIRECTORS



2020 -2021



BOARD OF DIRECTORS 2020-2021



PresidentOsob Mohamed
president@sfss.ca



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VP Student ServicesMatthew Provost *vpservices@sfss.ca*



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2019/2020 DEPARTMENT HIGHLIGHTS





STUDENT CENTRE

Over this past fiscal year, there have been many updates to operational processes and policies for the services offered to our members. From March 2020 onwards, we have adapted to the changes brought upon us by COVID-19 with all of our services shifting online. Updates were implemented based on numerous factors, ranging from general member feedback, SFU department policies, and government mandates.

Key updates include:

- Revised Club Terms of Reference and Funding Guidelines
- Updated processes for events and event planning
- Developed online resources for members
- Implemented the SFU Co-Curricular Record for Clubs
- Updated the Club Proposal application and process
- Made improvements to the Club Portal and administration system
- Adapted the Foodbank program to streamline the procedures during COVID-19

2019/2020 Highlights

- Over 770 club grants had been processed
- Providing over \$219,000 in grant and resource funding for clubs
- Hiring additional student staff to expand our team
- Successful Club Days

STUDENT UNION BUILDING & STADIUM

At approximately 105,000 square feet, the \$55 million student union building (SUB) will provide space for social gathering, studying, lounging, activities, celebrating, and enhancing the student experience at SFU. Construction continued on the SUB but experienced delays during the year as a result of a very busy construction market, Covid-19 and other issues encountered on the construction site.

Construction of the stadium at Terry Fox Field began in March 2019. This facility will be funded in part by a \$10 million contribution from students. This project too has experienced delays

2018/2019 Highlights

- A Building Manager was hired
- The AV installation was completed throughout the building
- The furniture arrived on site and was distributed
- The community kitchen was completed
- The internal wayfinding signage was designed and installed
- The project reached substantial completion on the 13th of August 2020
- Despite delays the project is still on budget.

STUDENT UNION RESOURCE OFFICE

The SFSS Student Union Department educates and supports the 50+ currently active student unions. We offer resources for event and project planning and ensure that the executives are engaging their members.

2019/2020 Highlights

- Focused on the Member Resources project updating DSU 101, Canvas and other materials;
- Participated in Clubs Days and other oncampus events;
- Organised multiple free and subsidized workshops;
- Prepared for the upcoming move to the new SUB;
- Collaborated with the SFU Engagement team on improving and streamlining current processes;
- Clarified and streamlined current online granting process for SUs and CGs;
- As usual, assisted Student Unions and Groups organising their Elections, Events, Projects and Field trips.

MENTAL HEALTH FIRST AID WORKSHOP January 18-19, 2020 Registration fee: S20 Register by paying the fee in MBC 2270, open 10am-5pm simon fraset student society

SURREY CAMPUS

The SFSS Surrey Office is located at the SFU Surrey Campus which is home to approximately 4,000 full time students and 9,000 students overall annually. The SFSS Surrey office provides students access to the same resources and services provided by the Student Centre in Burnaby. The office itself is located at the back of the SFSS Surrey lounge which provides a space for students to study, have lunch, access safe sex and menstrual supplies, play board games, and event take a nap. The Member Services Coordinator for Surrey supports the Surrey Campus Committee, Surrey based clubs and student unions, the general student population and SFU Surrey Staff and Administration with things related to SFSS.

- Worked with the SFU Surrey MECS team to make the full transition to MECS for all 200+ yearly SFSS room and event bookings at Surrey Campus
- Assisted SCC with 15 events including seasonal photo booths, Winter
 Wonderland, Krispy Kremes and Koffee, Pizza social and games night, pub night, Women's Day events and more.
 Unfortunately several planned events for March and April were cancelled due to Covid-19

- SFSS Lounge makeover: new sofas and a fresh paint job ready for students for reopening
- Provided SFU Surrey Student
 Engagement with ping pong tables and PS4 for Games Lounge held multiple times weekly on the Mezzanine and initiated club and student group collaborations with Games Lounge.

OUT ON CAMPUS

Out On Campus is your hub for everything gender- and sexually-diverse at SFU. We operate a lounge, perfect for socialising and studying, an active Discord server, and offer year-round events, free safer-sex supplies, menstrual products, refreshments, an annual service award, and a chest binder subsidy.

2019/2020 Highlights

- Launched the #WeJustNeedToPee social media campaign to accompany the inclusive washroom poster campaign
- Did outreach with CJSF at East Side Pride and showcased our '50 years since Stonewall' timeline at Surrey Pride
- Planned a student protest against SFU hosting transphobic speakers and pressured SFU to cancel the talk

- Hosted a trio of events for Trans Day of Remembrance, comprising an information session for allies, a vigil, and an art therapy workshop
- Held our very first Speed Friending event, with great success!
- Created the Out On Campus Discord server in response to the COVID-19 pandemic

WOMEN'S CENTRE

The Women's Centre is a sex positive, trans and intersex inclusive space on campus that provides services to students of all genders, including peer support, crisis referrals, a free feminist library (no fines!), free safer sex and menstrual supplies, snacks, and diverse and creative programming all year round.

- Highlights Women's Centre
- Monthly Tea Time Talks
- Feminist Story Time
- Mooncycles Menstruation Workshops
- Monthly Community Kitchens
- International Women's Week
- Created Women's Centre Discord for Covid-19 Response

CAMPAIGNS, RESEARCH, AND POLICY

The role of the Campaigns, Research, and Policy Coordinator (CRPC) is to provide support in the areas of policy, governance, and advocacy and lobbying campaigns. Additionally, the office of the CRPC coordinates research initiatives that inform the design and implementation of the strategic initiatives in those and other service areas.

- Coordinated staff support for the Independent Electoral Commission to facilitate the SFSS Spring General Election and ran candidate orientation sessions
- Supported 5 Board committees over the course of the year, and provided policy and accessibility support to 2 other committees
- Supported the Board and Council over the course of the year, through orientation, manuals, strategic planning, ongoing support with drafting motions, and Robert's Rules

- Drafted 3 new policy documents and updated 4 others
- Updated over 50 individual policies and SOPs for both Board and staff
- Wrote over 15 briefing notes that provided a summary of research on topics requested by staff and the Board
- Planned, or assisted in planning, 7 different campaign- and researchrelated events, in addition to Board development sessions and committee
- meetings
 Completed a comprehensive
 assessment of the Food Bank Program,
 to determine the rate of food insecurity
 among undergraduate and FIC
 students, the financial status of the
 program, and community food
 resources, and making
 recommendations to management
- Completed a digitized archive of Society records



COMMUNICATIONS

Our Communications team develops and implements engaging strategies that enhance our members' understanding of the SFSS and the services and support we offer to undergraduate students. Our services to the Board of Directors and SFSS departments include communications planning, event planning, developing news releases, media monitoring, advertising, graphic design, website content management, multimedia services, social media management, video production, photography, and editorial services.

2019/2020 Highlights

- Worked with the Student Centre to create accessible resources for Clubs and Student Unions
- Hired a Digital Media Content Creator to focus on engaging with our members through social media
- Worked with MSC-Events to develop strategies to strengthen the SFSS brand at in-person events
- Made the elections webpages more comprehensive with the assistance of the Campaigns, Research, and Policy Coordinator
- Assisted with promotion and marketing support for SFSS involved campaigns such as Federal Elections Debate

EVENTS

The role of the SFSS Events Coordinator is to provide support and guidance to the Events Committee and SFSS Board of Directors in all planning, risk assessment, budget consideration and logistics for all events. The goal is to create large and small events throughout the year that benefit and engage members. The Events Coordinator also manages campus vending programs, which entails screening, scheduling, and supporting vendors each semester.

2019/2020 Event Highlights

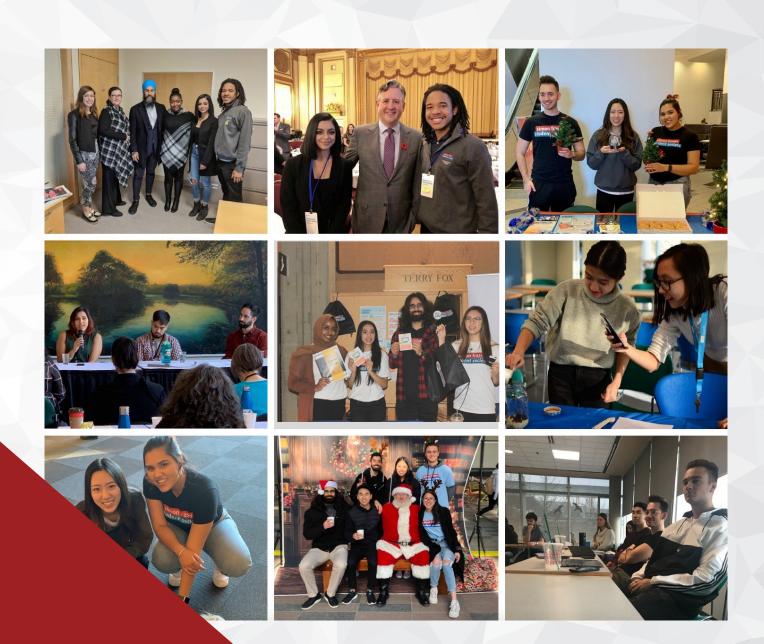
Semesterly events such as:

- Clubs Days,
- Pancake Breakfast and Movie Nights (in collaboration with the SFU),
- Summertime Freezy Fridays, and
- BBQ Chill & Grill

Festive events such as:

- Valentine's Day,
- Lunar New Year,
- Canada Day,
- Thanksgiving & Halloween,
- Christmas Card Making,
- Winter Cheer Wednesdays, and
- Christmas Food packages for students on campus during the holidays

2019/2020 COMMITTEE HIGHLIGHTS



2019-2020 ADVOCACY HIGHLIGHTS

Tuition Freeze Now

The 2018-2019 Board formally endorsed Tuition Freeze Now, and the subsequent year was spent attending and supporting their events and initiatives. SFSS Board members attended their general assembly, their presentation for the BC Budget consultation, and made moves towards building up a working relationship with them.

Menstrual Products Initiative

This initiative allowed for free menstrual products to be available in high traffic washrooms. We collaborated with the Women's Centre, Out on Campus to start this as a pilot project. We believe that these should be accessible and no cost should be associated with menstrual products.

We worked with the Graduate Student Society, Women's Centre, Out on Campus and SFU's Student Experience Initiative to develop a project proposal, and successfully secured funding for the project. The SEI office coordinated a research assistant to support us in conducting research with the New Westminster Schools System, who have already implemented a similar initiative.

A long term goal for this project would be to conduct a successful pilot,

and use data collected to lobby for public government funding to keep up product supply and distribution.

Student Advocacy Office

The UAA Committee recommended to the Board to hire a student advocate, which would be extremely helpful in giving students a way to handle disputes with the University.

- A position like this is helpful in that this individual would understand university policies and how they can impact students.
- The Student advocate is different from the Ombusperson:
 - Whereas the Ombudsperson is an impartial office that can only give you the resources necessary to advocate for yourself.
 - A student advocate will actually be able to advocate on a student's behalf to the University instead of simply pointing them in the right direction.

The UAA Committee assigned a project lead, developed a job description, and the hiring process will be conducted by the 2020/21 Board of Directors.

 This position is more important, now than ever, due to student's hardships with the University in the face of remote learning.

Climate Strike

The SFSS Board put out a statement endorsing the Climate Strike, and actively called on SFU to give leniency to students who decided to participate in the strike. The local Climate Day of Action took place on September 27th, bringing thousands of people from the Metro Vancouver area to the streets to demand action from the government on the ongoing climate crisis.

SFSS Covid-19 Response

The Board decided to create a \$150,000 emergency aid bursary for students impacted by the COVID-19 pandemic. This was made available to students regardless of their academic performance. Also an emergency fund of \$60,000 was contributed to FIC students in response to the COVID-19 for students in precarious situations.

Secured Pass/Fail option for final grades, as well as continued to push for fair grading on exams

Open Educational Resources

Open Educational Resources (OER) is beneficial for both students and faculty. Encouraging the University to invest in OER projects, and encouraging instructors to create their own course materials and use OERs can make a huge positive impact on student financial health. OERs also contribute to a more accessible and enjoyable experience for students. The UAA Committee took part in many actions

to raise awareness for textbook affordability and open access.

2019-2020 highlights:

- VP University Relations, Education Representative and Health Sciences Representative sat on the SFU OER Working Group
- Education Representative coordinating the making of an OER Campaign video
- SFU funding being allocated to three more OER projects
- Conducted an OER Letter campaign to Faculty and Deans
- Attended 16th Annual Open Educational Conference

Board Town Hall

- Town halls were brought up to ensure there was more transparency as well as accountability for the current Board of directors. This allowed SFSS members to and the Peak to come and ask questions and to build better relationships to the society. This also allowed students to keep track and up to date of SFSS initiatives as well as to hear first hand what students need.
- The previous VP University relations coordinated this event in February 2020 with the University and Academic Affairs committee, where students were able to learn more about our projects over the year. A link to the slides from the event can be found here.

THE UNIVERSITY AND ACADEMIC AFFAIRS COMMITTEE

The University and Academic Affairs
Committee plans SFU-related advocacy
and campaigns, including member-facing
student information campaigns in tandem
with the Federal, Provincial, Municipal
Advocacy and Lobbying Committee. The
committee also plans and executes
student engagement and outreach
initiatives

- Menstrual Products Initiative Working Group with SFU, GSS, OOC and the Women's Centre to launch a pilot project to dispense menstrual products in high-traffic bathrooms
- Issues Policies Working Group in consultation with the Governance Committee to establish SFSS Issues Policies
- Get out the Vote Campaign and Federal Election Debate with three local candidates to raise awareness for the federal election
- Sexual Assault Awareness Month Collaboration with the SFSS Women's Centre, SFU Sexual Violence and Prevention Office and the Students for Consent Culture to host a pancake breakfast

- Attending the 16th Annual Open Education Conference and striking an Open Educational Resources Working Group
- Transmountain Pipeline Awareness Event Collaboration with SFU 350
- Board Town Hall to raise awareness on what the SFSS does
- Burnaby Mountain Gondola Open House and Report to gain student support for the gondola
- SFU Budget Consultation Working Group to comment on SFU's annual budget



GOVERNANCE COMMITTEE

The purpose of the Governance Committee is to provide the Board of Directors with formal recommendations and reports aimed at strengthening its governance processes and capacity. These reports typically relate to the SFSS Constitution, Bylaws, policies, committee terms of reference, and governance processes.

2019/2020 Highlights

- Several policies were reviewed and created this term.
- The SFSS Board Policies were comprehensively reviewed and amended
- Within the Board Policies, the Board Committee Terms of Reference were amended to better reflect how Board Committees have been operating over the past few years, with input from the Chair of each committee
- Elections policies were amended as per the Independent Electoral Commission's recommendations
- The SFSS Issues Policies were passed and the first policy in this document, IP-1: Reproductive Rights, was created after consultation with affected groups
- Changes were made to the recording of Board motions to include voting ratios for each motion

FINANCE & AUDIT COMMITTEE

The purpose of this committee is to make and report on the development of recommendations to the Board of Directors aimed at the financial and audit functions of the SFSS.

2019/2020 Highlights

- The first-ever SFSS Investment Policy was drafted in order to invest Society funds in order to make a positive impact in the community and yield more money through investment returns to support future student initiatives and any organizational needs
- VanCity Investments Management was selected as the official SFSS Investment Managers, due to their investment guidelines and principles being in tandem with the SFSS' values
- Updated the cheque requisition process

ACCESSIBILITY FUND COMMITTEE

The purpose of the Accessibility Fund Committee is to make and report on the development of recommendations to the Board of Directors regarding the needs of, and supports available to students with disabilities, as well as the accessibility grant applications.

2019/2020 Highlights

- Creating the first-ever SFSS Accessibility Policy, to ensure the accessibility of SFSS services, events, communications, physical spaces, and employment and training
- · Approving Accessibility Grants
- Beginning work on including psychoeducational assessments in the SFSS Health Plan
- Beginning work on updating the SFSS Accessibility Grant and investigating ways to approve grants faster

FEDERAL, PROVINCIAL, MUNICIPAL LOBBYING AND ADVOCACY COMMITTEE

The Federal, Provincial, Municipal Lobbying and Advocacy Committee identifies, prioritizes and addresses issues that concern students. The committee plans lobbying campaigns, partnerships, and external engagement based on data collected through various membership services. This data and feedback aids the committee in compiling and recommending the endorsement of an annual advocacy plan to the Board of Directors.

- Creating the first annual advocacy and lobbying plan to effectively allocate the budget to campaigns and advocacy and lobbying initiatives over the course of the year
- Lobbying the municipal (Vancouver), provincial, and federal governments through budget consultations, one-onone meetings with elected officials, and fall and spring lobbying trips to Victoria and Ottawa, both alone and with other student unions across BC, on a variety of topics, including:
 - o Single-use plastics bans,
 - o Needs-based grants,
 - Federal student loan interest elimination,
 - International student tuition affordability,
 - o International student MSP,
 - o Renters' rebates,
 - o Affordable on-campus housing,
 - Public transportation, including the Surrey-Langley SkyTrain and the Burnaby Mountain Gondola,
 - Post-secondary sexual violence and misconduct policies, and
 - Accessibility
- Federal election campaign: encouraging students to vote in the election, providing them with information on where, when, and how to vote; and working with media outlets

EVENTS COMMITTEE

The Events Committee focuses on the planning and execution of events on SFU Burnaby campus. The purpose of this committee is to provide engagement opportunities and build a relationship with the general membership.

2019/2020 Highlights:

- 4 Freezie Fridays
- 1 Better Life X SFSS Collab
- 1 "Chill N Grill" Summer BBQ & Outdoor Movie Night
- 1 Mental Health Wellness Day
- 3 Care Package Events
- 2 SFSS Pancake Days
- 1 Halloween Pub Night1 Fall Kickoff Concert
- 1 Fall Kickoff After-Party
- 1 Christmas Cookie Decorating
- 1 SFSS Meet and Greet
- 1 Winter Warm Up
- 3 Clubs Days Events
- 5 Munchie Mondays
- 1 Last Chance for Love Pub Night
- 1 SFSS X Cancer Fundraising Society Relay 4 Life
- 1 Valentines Card Decorating
- 1 Valentines Cookie Decorating
- 1 Redbull X SFSS Carnival
- SFSS X Peak Frequency: SFU's Got Talent

Additionally, the following events were planned but not executed due to COVID-19: YWIB X SFSS: International Women's Day Gala, SAAC X SFSS: March Madness Basketball Competition, Bob Ross Paint Night, 1 Pub Night

SURREY CAMPUS COMMITTEE

The purpose of the Surrey Campus
Committee is to enhance the student
experience for all students at the SFU Surrey
campus. We are focused on creating more
events, increasing student engagement
and involvement in our community, and
increasing the quality of life for students on
the Surrey campus.

- Welcome Back Krispy Kremes and Koffee Welcome Day spin wheel
- Pancake Breakfast
- Surrey Clubs Days
- SCC Icebreaker
- Halloween Photobooth collab with IATSU and SSSS
- Mental Health Care packages at Puppy Therapy
- Winter Warm Up Photobooth with Letters to Santa
- Winter Wonderland in the Surrey Lounge
- Pub Night Collab with MSESS and Aerospace
- Clubs Days Table
- SCC Social
- Valentines Day on the Mezz
- Women's Day Tea and Ted Talks
- Women's Day Mocktails and Board Games at the Pub

Additionally, the following events were planned but not executed due to COVID-19: Saint Patrick's Day Bingo, Elevated (Pub Night), De-stressing treats, Surrey Club Exec Networking event

VANCOUVER CAMPUS COMMITTEE

The Vancouver Campus Committee (VCC) aims to engage the SFSS community at the Downtown campuses. The goal is to enhance SFSS's presence in the community and to highlight its services and resources offered to students.

- Participation at the Woodward's Welcome Back BBQ
- Participation at the Harbour Centre Resource Fair
- Participation at the SFU Winter Warm-up Event - Vancouver Campus

SERVICES





U-PASS

The U-Pass service is the most used SFSS service. The SFSS U-Pass BC Program is a student advocate program and provides unlimited, all zone access to public transit in Metro Vancouver.

The current U-Pass BC Agreement was finalized after contract negotiations with TransLink, post-secondary institutions, and other student associations in January 2020, extending U-Pass benefits until 2025. In agreement with TransLink, student associations, and other post-secondary institutions, SFU issued refunds of the mandatory U-Pass BC fees for April 2020 to students who did not need to use their U-Pass BC due to the COVID-19 pandemic. Refunds were issued to those students who did not use their pass for more than \$41 in stored value travel.

FOODBANK

A comprehensive study of the Food Bank Program and SFU undergraduate and FIC student food insecurity was undertaken in 2019/20. The study revealed that SFU undergraduate students are 3 times more likely to be food insecure than the average Canadian. You can read more about this study here.

HEALTH AND DENTAL

The SFSS Health and Dental Plan is designed to fill the gaps left by the provincial health care, and provide much needed health and wellness services to students. Services range from prescription drugs, vaccinations, physiotherapy, massage therapy, orthotics, and ambulatory services to vision care, travel insurance, dental care, and more.

LEGAL CLINIC

Have a dilemma for which you need legal counsel? Need papers notarized? Our clinic provides those services free for graduate or undergraduate students at SFU. The clinic is open: Thursdays, usually bi-weekly from 1 – 4pm, with appointments typically 15 minutes each. But if time permits, we'll do our best to extend your appointment up to 30 minutes if needed. We are proceeding with legal clinic meetings by phone during the regular scheduled times. Please email the Student Centre (studentcentre@sfss.ca) to book an appointment.