



SFSS Incident Support Guidelines

Simon Fraser Student Society

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student society

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Emergencies/Urgent Incidents

- Report to RCMP:
 - Emergency: 911
 - Non-emergency: 604-646-9999

- Report to SFU Security:
 - Emergency Line: 778-782-4500
 - (Urgent security/ First aid): 778-782-4500
 - Non-emergency Line (Security/ Safe Walk): 778-782-7991

If you would like to discuss the incident or discuss ongoing concerns, once the immediate threat is dealt with, please contact a Member Services Coordinator or Student Centre studentcentre@sfss.ca.

Non-Emergency Incidents (including abuse, harassment and bullying in person or online)

SFSS Staff is here to listen and support you.

If you would like to talk to staff about an incident that occurred in or around a SFSS club, student union, or other SFSS affiliated group, please email us or call us. We are here to listen to you, support you, and to help you connect with resources (if you would like).

Contact a Member Services Coordinator directly or email Student Centre studentcentre@sfss.ca.

SFSS takes the health and safety of its members very seriously and we encourage you to let us know if you have concerns.

Important resources at SFU are:

- SFSS Women's Centre: Tel. 778-782-3670; General email: womenscentre@sfss.ca
- SFSS Out on Campus: Tel. 778-782-5933; General email: ooc@sfss.ca
- SFU Health and Counselling: <https://www.sfu.ca/students/health/>
- SFU Sexual Violence Support and Prevention Office: <https://www.sfu.ca/sexual-violence.html>
- SFU Office of Student Support, Rights & Responsibilities: <https://www.sfu.ca/students/studentssupport/contact-us.html>
- SFU Bullying and Harassment Hub: https://www.sfu.ca/bullying-harassment/getsupport.html#main_content_title

*If you would like to or are required to file a formal report, SFSS staff can help direct you.

Some steps you may want to consider:

- Take screenshots of the messages and save them (if online)
- Block the individual(s) and report them on the platform (if online)
- Remove yourself from the situation if it is safe to do so (in person and online)
- Record a timeline of harassment (for both in-person and online situations)